

Company Information

Industry:
EDUCATION

Location:
Portugal

Workstations:
400

Faronics Partner:
DEVSCOPE

The Polytechnic Institute of Tomar in Portugal choose Faronics Deep Freeze for their IT Environment. Mr Joaquim Pombo is sharing his "Deep Freeze Experience"

What is your technological environment

The Instituto Politécnico de Tomar has 400 students using 400 workstations and 50 servers.

How did you hear about Deep Freeze?

We received a newsletter from our Partner Devscope on the internet.

What was the process of evaluation that led you to choose Deep Freeze?

We did an evaluation of the software and it was really perfect for us, Deep Freeze meets all our requirements and needs.

Did you evaluate any of our competition's products as well? If so, why did you choose Deep Freeze over the competition?

We tested SteadyState from Microsoft. We selected DeepFreeze as it was faster and more functional.

What are the major issues that you faced in your day-to-day operations before implementing Deep Freeze?

The workstations in the Institute were in a bad state and we had some malware attacks that degraded the performance of the PC's.

What kind of downtime did you experience because of these issues?

The workstations were either slow or inoperable, which caused productivity issues within the Institute and an increase in IT maintenance.

Benefits

- Reduce Maintenance
- Increase Productivity
- Simplify the Configuration



What were you previously doing to solve these issues? Did you rely on a particular solution?

We used the ghost imaging as a solution to format the PC's. It was a slow and tedious process due to the number of issues we had with the PC's.

What were you previously doing to solve these issues? Did you rely on a particular solution?

With Deepfreeze all the workstations have the desired configuration and any changes are wiped out when the computer restarts. With Deep Freeze Enterprise our configuration process became more automated, and it really reduced our IT maintenance in the classrooms.

“Deep Freeze is really perfect for us. “Deep Freeze meets all my requirements and needs”

— Mr Joaquim Pombo IT Manager and Teacher at the Instituto Politécnico de Tomar, Portugal

