Company Information

Industry:
FASHION DESIGN

Location:
Portugal

Workstations:
400

Faronics Partner:
DEVSCOPE

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> **Deep Freeze really helps.**
> "The training rooms are always operational, all the workstations have the desired configuration."
>
> — Mrs Raquel Rosas, IT Department Manager at Modatex, Portugal

Modatex, the new Training Centre of Excellence for the Textile and Clothing Industry in Portugal choose Faronics Deep Freeze for their IT Environment. Mrs Raquel Rosas IT Department Manager at Modatex is sharing her "Deep Freeze Experience"

Benefits

- Reduce Maintenance
- Increase Productivity
- Simplify the Configuration
- Total Control of the workstations

mx MODATEX

What is your technological environment

Modatex has a professional training center with 134 internal employees and hundreds of trainees using more than 400 computers and 8 servers.

How did you hear about Deep Freeze?

I have heard about Deep Freeze through our trusted partner Devscope who recommended the solution.

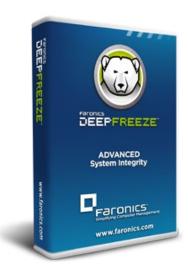**What was the process of evaluation that led you to choose Deep Freeze?**

We downloaded the free 30 days trial version from Faronics web site and installed it on a machine to do the tests, it was very simple and easy.

What are the major issues that you faced in your day-to-day operations before implementing Deep Freeze?

The major issues that we faced were to keep the workstations of the training rooms always operational.

What kind of downtime did you experience because of these issues?

The workstations from our training roooms were in a bad state, everytime the settings and configuration were modified by users.

What were you previously doing to solve these issues? Did you rely on a particular solution?

We were previously reconfiguring the workstations every time. A lot of time and energy went into cleaning up everything.

If so, were there any challenges with it?

We had to reinstall softwares that required specific settings and that was taking time to reconfigure everything.

How has Deep Freeze helped your IT environment?

The training rooms are always operational, all the workstations have the desired configuration and any accidental or mischievous changes are wiped out when the computer restarts.