



FARONICS  
**SYSTEMPROFILER™**

SEE The Whole Picture

SYSTEM PROFILER ENTERPRISE

**User Guide**



**Faronics**  
Intelligent Solutions for ABSOLUTE Control

[www.faronics.com](http://www.faronics.com)



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# Preface

This user guide explains how to run and use Faronics System Profiler Enterprise.

## Topics

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***Important Information***

***Technical Support***



## Important Information

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This section contains important information about your Faronics Product.

### About Faronics

Faronics delivers market-leading solutions that help manage, simplify, and secure complex IT environments. Our products ensure 100% machine availability, and have dramatically impacted the day-to-day lives of thousands of information technology professionals. Fueled by a market-centric focus, Faronics' technology innovations benefit educational institutions, health care facilities, libraries, government organizations, and corporations.

### Product Documentation

The following documents form the Faronics System Profiler Enterprise documentation set:

- *Faronics System Profiler Enterprise User Guide* — This document guides you how to use the product.
- *Faronics System Profiler Enterprise Release Notes* — This document lists the new features, known issues, and closed issues.
- *Faronics System Profiler Enterprise readme.txt*



## Technical Support

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Every effort has been made to design this software for ease of use and to be problem free. If problems are encountered, contact Technical Support.

Email: [support@faronics.com](mailto:support@faronics.com)

Phone: 800-943-6422 or 604-637-3333

Hours: 7:00am to 5:00pm (Pacific Time)

## Contact Information

- Web: [www.faronics.com](http://www.faronics.com)
- Email: [sales@faronics.com](mailto:sales@faronics.com)
- Phone: 800-943-6422 or 1-604-637-3333
- Fax: 800-943-6488 or 1-604-637-8188
- Hours: 7:00am to 5:00pm (Pacific Time)
- Address: Faronics Technologies USA Inc.  
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Canada

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Siena Court  
The Broadway Maidenhead  
Berkshire, SL6 1NJ UK



# Introduction

Faronics System Profiler Enterprise is a utility that generates a detailed report of a workstation's configuration and properties.

## Topics

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***Faronics System Profiler Enterprise Overview***  
***System Requirements***



# Faronics System Profiler Enterprise Overview

---

Faronics System Profiler Enterprise provides both a summary and detailed report of hardware configuration and software installed on workstations managed by Faronics Core.

## About Faronics System Profiler Enterprise

Faronics System Profiler Enterprise provides both a summary and detailed report of the following components of a system:

- Summary — a complete snapshot of the system in brief.
- Faronics Software
  - Name of Faronics Software
  - Version
  - Install directory
  - Driver name
  - Driver status
  - Product-specific information
- Machine
- Operating System
- Hardware
  - Desktop Monitor
  - Physical Drives
  - Logical Drives
  - Physical Memory
  - Cache
  - CPU
  - BIOS
  - Motherboard
  - Network Connection
- Running Programs
- Installed Applications



# System Requirements

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## Faronics System Profiler Enterprise Requirements

The system requirements for Faronics System Profiler Enterprise for both the Console and the workstation are:

- Windows XP, Windows Vista, Windows 7, Windows 8.1, Windows 2003 Server, and Windows 2008 Server.
- Internet Explorer 7.0 (or higher).

## Faronics Core Requirements

Faronics System Profiler requires Faronics Core 3.2 (or higher).

Information on Faronics Core system requirements can be found in the Faronics Core user's guide. The latest user guide is available at <http://www.faronics.com/library>.



# Installing Faronics System Profiler Enterprise

This chapter describes how to install Faronics System Profiler Enterprise.

## Topics

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*[Installation Overview](#)*

*[Installing Faronics System Profiler Enterprise](#)*

*[Installing on a Workstation via Faronics Core Console](#)*

*[Installing Faronics System Profiler Enterprise Manually on a Workstation](#)*

*[Licensing](#)*



## Installation Overview

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Complete the following steps to install Faronics System Profiler Enterprise on the workstation:

1. Install Faronics Core Console (Refer to the latest Faronics Core Console user guide available at <http://www.faronics.com/library>).
2. Deploy the Core Agent on the workstation (Refer to the latest Faronics Core Console user guide available at <http://www.faronics.com/library>).
3. Install the Faronics System Profiler Loadin on Faronics Core Console (explained further in the user guide).
4. Install Faronics System Profiler on the workstation via Faronics Core Console or manually on the workstation (explained further in the user guide).



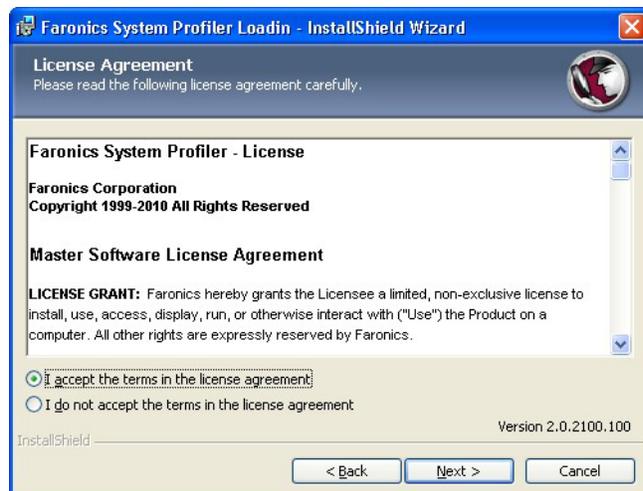
## Installing Faronics System Profiler Enterprise

Complete the following steps to install the Faronics System Profiler Enterprise Loadin on the same computer where Faronics Core Server is installed:

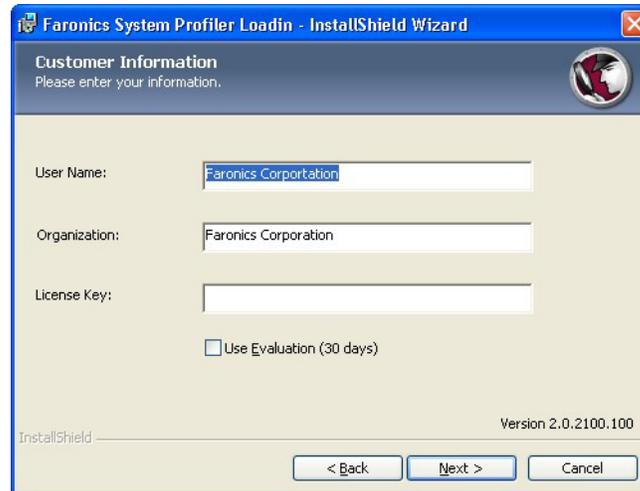
1. Double-click the *SystemProfiler\_Console\_Loadin\_Installer.exe*.
2. Faronics System Profiler Enterprise Loadin is displayed. Click *Next*.



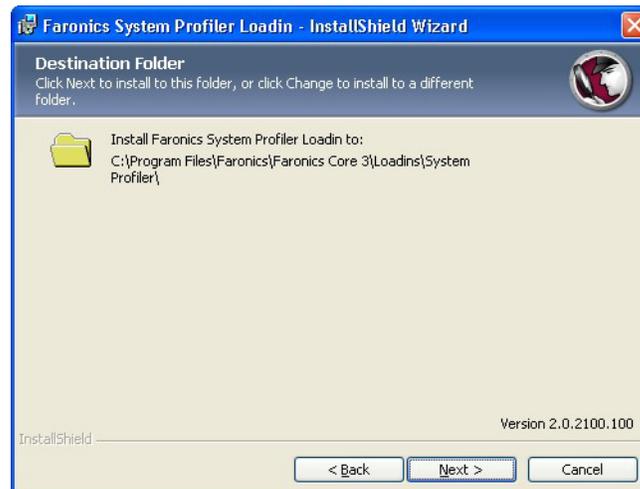
3. Read and accept the License Agreement. Click *Next* to continue.



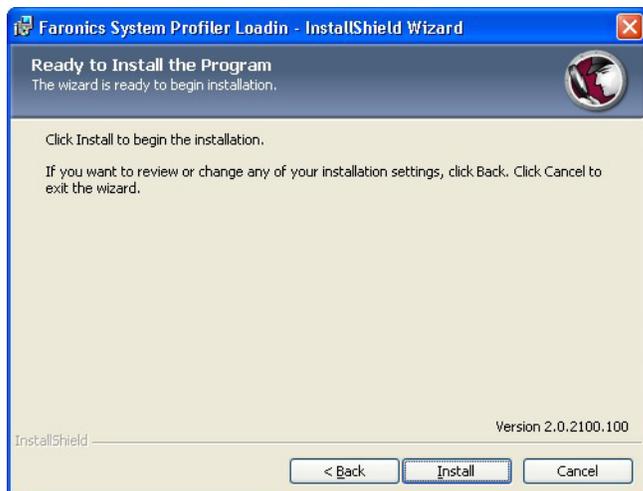
4. Enter the *User Name* and *Organization*. If you have a *License Key*, enter it in the *License Key* field. Select the *Use Evaluation* check box to install the Evaluation version. The Evaluation version will expire in 30 days. Click *Next*.



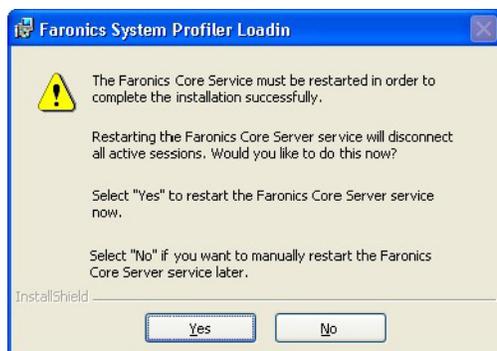
5. Faronics System Profiler Enterprise is installed on *C:\Program Files\Faronics\Faronics Core 3\Loadins\System Profiler*. Click *Next*.



6. Click *Install* to complete the installation.



7. Click *Yes* to restart the *Faronics Core Service*. Click *No* to restart the service later.



8. Click *Finish* to complete the installation.



Restart Faronics Core Console if it was open while installing the Faronics System Profiler Loadin.



## Installing on a Workstation via Faronics Core Console

---

Complete the following steps to install Faronics System Profiler via Faronics Core Console:

1. Launch Faronics Core Console.
2. Go to *Console Tree Pane* > *[Core Server Name]* > *Managed Workstations*.
3. Select the workstation(s) where you want Faronics System Profiler Client to be installed.  
Right-click and select *System Profiler* > *Install/Upgrade Faronics System Profiler Client*.

Faronics System Profiler Client is installed on the workstation(s).



## Installing Faronics System Profiler Enterprise Manually on a Workstation

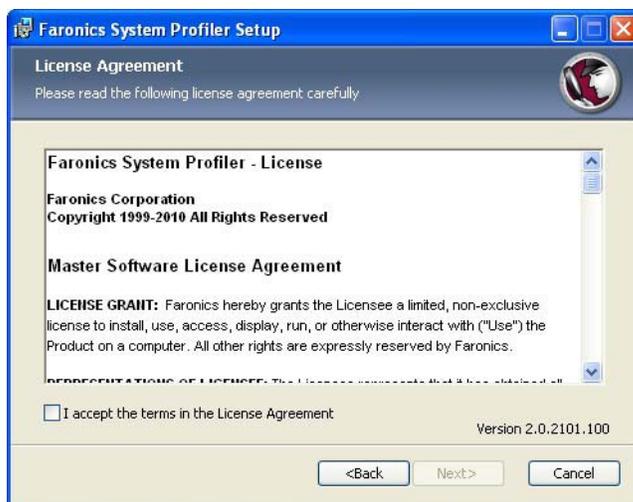
Faronics System Profiler Enterprise can be installed manually on a workstation. The Workstation Installers are available at *C:\Program Files\Faronics\Faronics Core 3\Loadins\System Profiler\Workstation Installers\en*. Use the *SP\_Ent\_32-bit.msi* for a 32-bit operating system and *SP\_Ent\_64-bit.msi* for a 64-bit operating system.

Complete the following steps to install Faronics System Profiler Enterprise manually on a workstation:

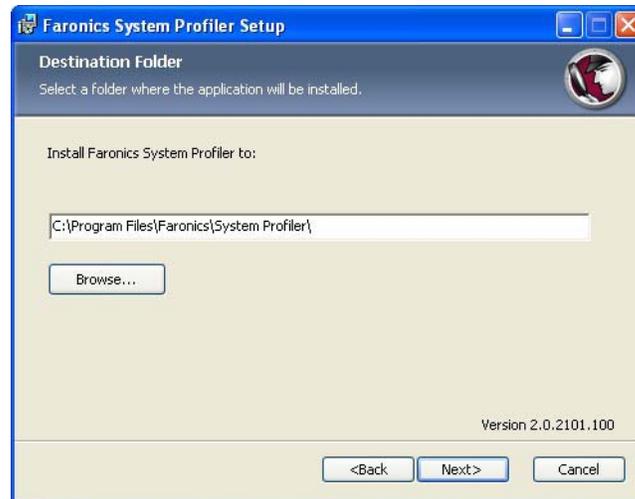
1. Double-click the *SP\_Ent\_32-bit.msi*.
2. Faronics System Profiler Enterprise workstation installer is displayed. Click *Next*.



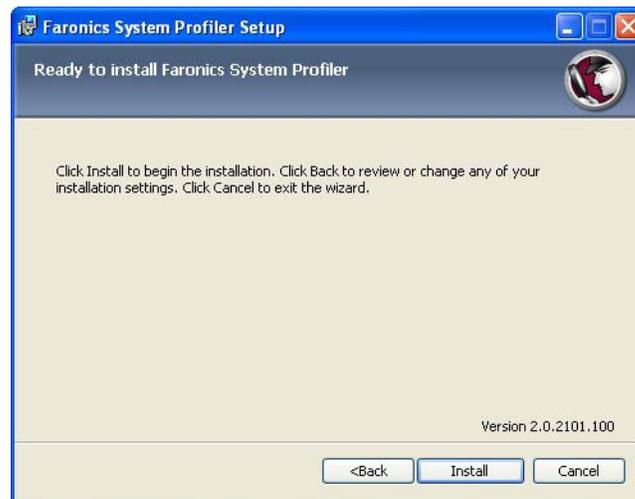
3. Read and accept the License Agreement. Click *Next* to continue.



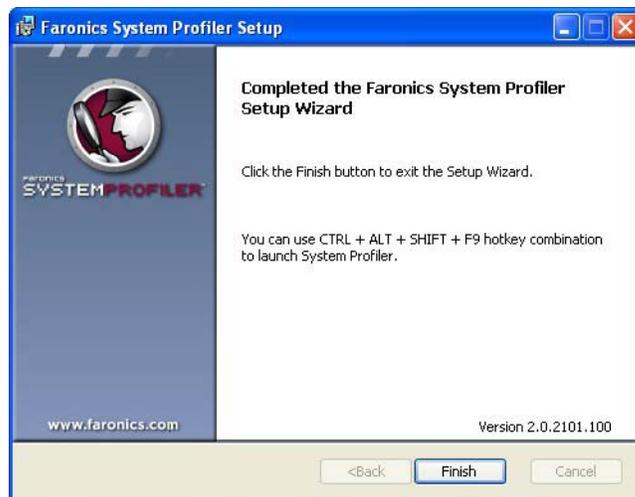
4. Faronics System Profiler Enterprise is installed on *C:\Program Files\Faronics\System Profiler*. Click *Browse* to change the location. Click *Next*.



5. Click *Install*.



6. Click *Finish* to complete the installation.



## Accessing Faronics System Profiler Enterprise on a Workstation

Use the CTRL+ALT+SHIFT+F9 hot key to launch Faronics System Profiler on the workstation. You must have administrator privileges on the computer to use the hot key.



## Licensing

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Complete the following steps to update the license key to convert Faronics System Profiler from an evaluation to a licensed version:

1. In the Console Tree pane, right-click *[Core Server Name]* and select *Properties*.
2. Click the *System Profiler* tab.
3. Click *Edit*. Enter the License Key in the *License Key* field.
4. Click OK.

### **Evaluation Version**

Gives full access to all the features of System Profiler for 30 days.

### **Full Version**

Gives full access to all the features of System Profiler.

### **Expired Version (Evaluation Expired)**

- Generate only the *Detailed Inventory Report* for one workstation at a time.
- View previously generated reports.



# Using Faronics System Profiler via Faronics Core

This chapter explains how to use Faronics System Profiler Enterprise via Faronics Core.

## Topics

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*[Generating Reports via Core Console](#)*

*[Tabular Inventory Report](#)*

*[Compare Workstation](#)*

*[Compare Two Workstations](#)*

*[Software Report](#)*

*[Hardware Changes](#)*

*[Disk Usage by Workstation](#)*

*[Free Disk Space \(%\)](#)*

*[Exporting Reports via Core Console](#)*

*[Sending Reports to Faronics via Core Console](#)*

*[Custom Workstation Groups](#)*

*[Opening an Existing Faronics System Profiler Report via Core Console](#)*

*[Comparing two Faronics System Profiler Reports via Core Console](#)*



## Generating Reports via Core Console

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Before generating the reports, it is important to copy the inventory data from all the workstations over to the Core Database.

Right-click one or more workstations and select *System Profiler > Force Inventory Workstation*. This action updates the Core Database with the latest data from the workstation(s).

Force Inventory Workstation occurs automatically once every month. Once the Core Database is updated, incremental changes to the workstation data is updated immediately.



If multiple workstations are selected, data for 10 workstations are updated at one time. This is to avoid network congestion due to a high volume of data being passed on through the network.



## Tabular Inventory Report

The Tabular Inventory Report generates a detailed report of all the workstation data. You can select the data that needs to be generated.

1. Right-click on one or more workstation(s) and select *Generate Reports > System Profiler> Tabular Inventory Report*.
2. The *Tabular Report* dialog is displayed. Specify a *Report name* or use the default name.

Items	Include Summary	Include Column
Workstation Name	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Version	<input type="checkbox"/>	<input type="checkbox"/>
Last Inventory Time	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Faronics Software Summary	<input type="checkbox"/>	<input type="checkbox"/>
Faronics Software Names	<input type="checkbox"/>	<input type="checkbox"/>
Faronics Software Versions	<input type="checkbox"/>	<input type="checkbox"/>
Monitor Name	<input type="checkbox"/>	<input type="checkbox"/>
Monitor Resolution	<input type="checkbox"/>	<input type="checkbox"/>
CPU Names	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
CPU Speed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Installed Application Summary	<input type="checkbox"/>	<input type="checkbox"/>
Installed Application Names	<input type="checkbox"/>	<input type="checkbox"/>
Installed Application Versions	<input type="checkbox"/>	<input type="checkbox"/>
Installed Application Publishers	<input type="checkbox"/>	<input type="checkbox"/>
Installed Application Major Versions	<input type="checkbox"/>	<input type="checkbox"/>
Installed Application Minor Versions	<input type="checkbox"/>	<input type="checkbox"/>
Logical Drive Summary	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Logical Drive Capacity	<input type="checkbox"/>	<input type="checkbox"/>
Logical Drive File System	<input type="checkbox"/>	<input type="checkbox"/>
Logical Drive Free Space	<input type="checkbox"/>	<input type="checkbox"/>
Logical Drive Letter	<input type="checkbox"/>	<input type="checkbox"/>
Logical Drive Time	<input type="checkbox"/>	<input type="checkbox"/>

Most recent historical inventory snapshots will be used for all selected workstation(s).

Generate Report Cancel

3. Select the *Include Summary* and *Include Column* check box for the Items from the list.
4. Click *Generate Report*.

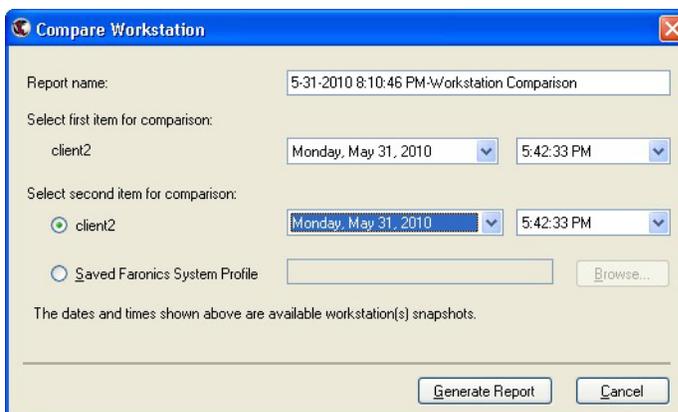
The report is generated based on selections and it is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name]> Reports*.



## Compare Workstation

The Compare Workstation Report generates a report by comparing the detailed system inventory of a workstation at two different points in time. This report also allows you to compare the current system inventory with an existing Faronics System Profile (.fsp file).

1. Right-click on a workstation and select *Generate Reports > System Profiler > Compare Workstation*.
2. The *Compare Workstation* dialog is displayed. Specify a name or use the default name.



3. Select the *First item for comparison*. Select the *Date* and *Time*.
4. Select the *Second item for comparison*. Select the *Date* and *Time*. Alternatively, you can also select a *Saved Faronics System Profile* and click *Browse* to select the file.
5. Click *Generate Report*.

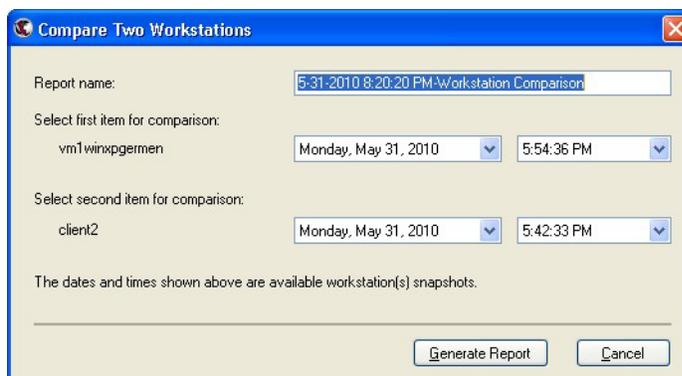
The report is generated based on selections and it is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name] > Reports*.



## Compare Two Workstations

The Compare Two Workstations report compares the system inventory for two different workstations.

1. Select two workstations. Right-click and select *Generate Reports > System Profiler > Compare Compare Two Workstations*.
2. The *Compare Two Workstations* dialog is displayed. Specify a name or use the default name.



3. Select the *First item for comparison*. Select the Date and Time.
4. Select the *Second item for comparison*. Select the Date and Time.
5. Click *Generate Report*.

The report is generated based on selections and it is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name] > Reports*.

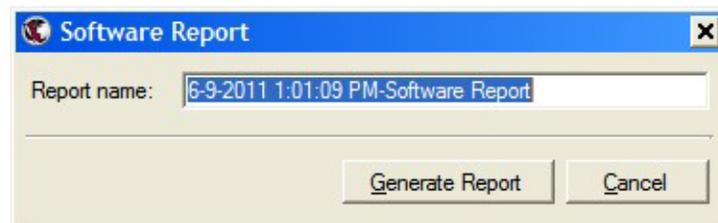


## Software Report

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The Software Report lists the software programs installed on the workstation.

1. Select one or more workstations. Right-click and select *Generate Reports > System Profiler > Software Report*.
2. The *Software Report* dialog is displayed. Specify a name or use the default name.



3. Click *Generate Report*.

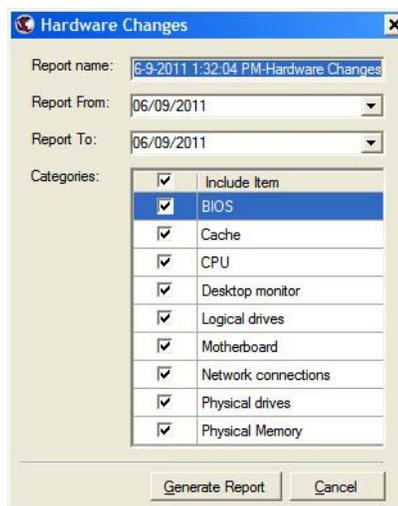
The report is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name] > Reports*.



## Hardware Changes

The Hardware Changes report compares the hardware for the workstation between two different dates.

1. Select one or more workstations. Right-click and select *Generate Reports > System Profiler > Hardware Changes*.
2. The *Hardware Report* dialog is displayed. Specify a name or use the default name.



3. Select the date for *Report From*.
4. Select the date for *Report To*.
5. Select the *Categories*. Select *Include Item* to include all the hardware components or select the check box for a particular category.
6. Click *Generate Report*.

The report is generated based on selections and it is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name] > Reports*.

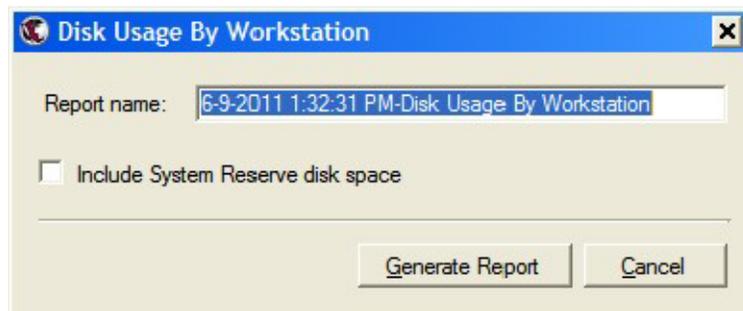


## Disk Usage by Workstation

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The Disk Usage by Workstation report lists the disk usage for all workstations.

1. Select one or more workstations. Right-click and select *Generate Reports > System Profiler > Disk Usage By Workstation*.
2. The *Disk Usage By Workstation* dialog is displayed. Specify a name or use the default name.



3. Select Include System Reserve disk space check box to include the system reserve disk space to compute the disk space on the workstation(s).
4. Click *Generate Report*.

The report is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name] > Reports*.

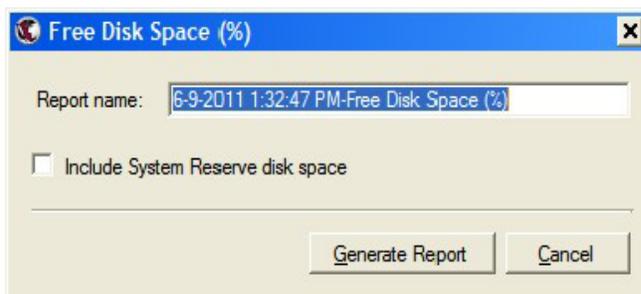


## Free Disk Space (%)

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The Free Disk Space (%) report lists the percentage disk space for all workstations.

1. Select one or more workstations. Right-click and select *Generate Reports > System Profiler > Free Disk Space (%)*.
2. The *Free Disk Space (%)* dialog is displayed. Specify a name or use the default name.



3. Select the *Include System Reserve disk space* check box to include the system reserve disk space to compute the free disk space on the workstation(s).
4. Click *Generate Report*.

The report is displayed. The report can be accessed by clicking the report name in *Console Tree pane > [Core Server Name] > Reports*.



## Exporting Reports via Core Console

---

Complete the following steps to export reports via Core Console:

1. Right-click on the report in the *Console Tree pane* and select *Export Report*.
2. The *Save As* dialog is displayed. Browse to select the path.
3. Select the Save as type as *.fsp*, *.xml*, *.csv* or *.html*.
4. Click *Save*.



## Sending Reports to Faronics via Core Console

---

Faronics System Profiler Enterprise can be used to send a report to Faronics Technical Support. This helps the Technical Support department analyze the current system configuration and the list of Faronics Software installed.

To send a Faronics System Profiler Enterprise Report, complete the following steps:

1. Open an existing report or generate a new report.
2. Right-click the report and select *Send to Faronics*.
3. The default email client is launched with the report attached.
4. Enter the following information in the body of the email (optional):
  - Ticket number (if known)
  - Phone number
  - Comment
5. Click *Send*.



If you do not have a MAPI compliant email client installed, you can also attach the Faronics System Profiler Enterprise report to any Email or Webmail and send it to Faronics Technical Support.



Any communications with Faronics Corporation regarding reports generated by Faronics System Profiler Enterprise are kept strictly confidential.



## Custom Workstation Groups

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Faronics System Profiler allows you to create Custom Workstation Groups via Faronics Core. This feature allows you to use parameters from Faronics System Profiler Enterprise and generate Custom Workstation Groups.

For example, you can easily create Custom Workstation Groups and keep track of workstations that install or uninstall a particular software.

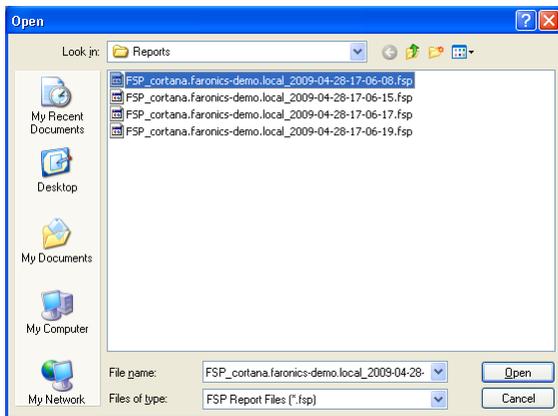
Information on Custom Workstation Groups can be found in the Faronics Core user's guide. The latest user guide is available at <http://www.faronics.com/library>.



## Opening an Existing Faronics System Profiler Report via Core Console

To open an existing Faronics System Profiler Enterprise Report, complete the following steps:

1. Select *System Profiler* in the Console Tree pane.
2. Right-click and select *Open FSP file*.
3. The *Open* dialog is displayed.



4. Select the report and click *Open*.

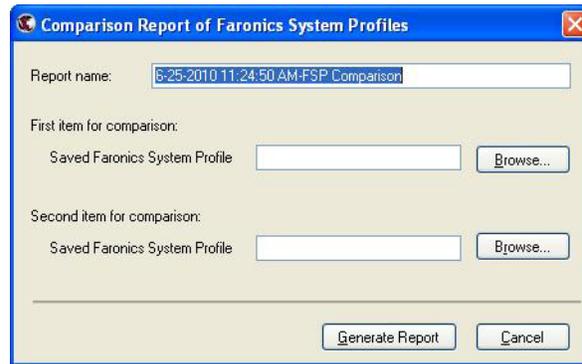


## Comparing two Faronics System Profiler Reports via Core Console

---

To compare two Faronics System Profiler reports, complete the following steps:

1. Select *System Profiler* in the Console Tree pane.
2. Right-click and select *Compare FSP files*.
3. The *Comparison Report of Faronics System Profiles* dialog is displayed.



4. Browse to select the *First item for comparison* and *Second item for comparison*.
5. Click *Generate Report*.



# Using Faronics System Profiler on the Workstation

This chapter explains how to use Faronics System Profiler on the workstation.

## Topics

---

***Overview***

***Summary Node***

***Faronics Software Node***

***Machine Node***

***Operating System Node***

***Hardware Node***

***Running Programs Node***

***Installed Applications Node***

***Opening an Existing Faronics System Profiler Enterprise Report***

***Opening an Existing Faronics System Profiler Enterprise Report***

***Saving a Faronics System Profiler Enterprise Report***



## Overview

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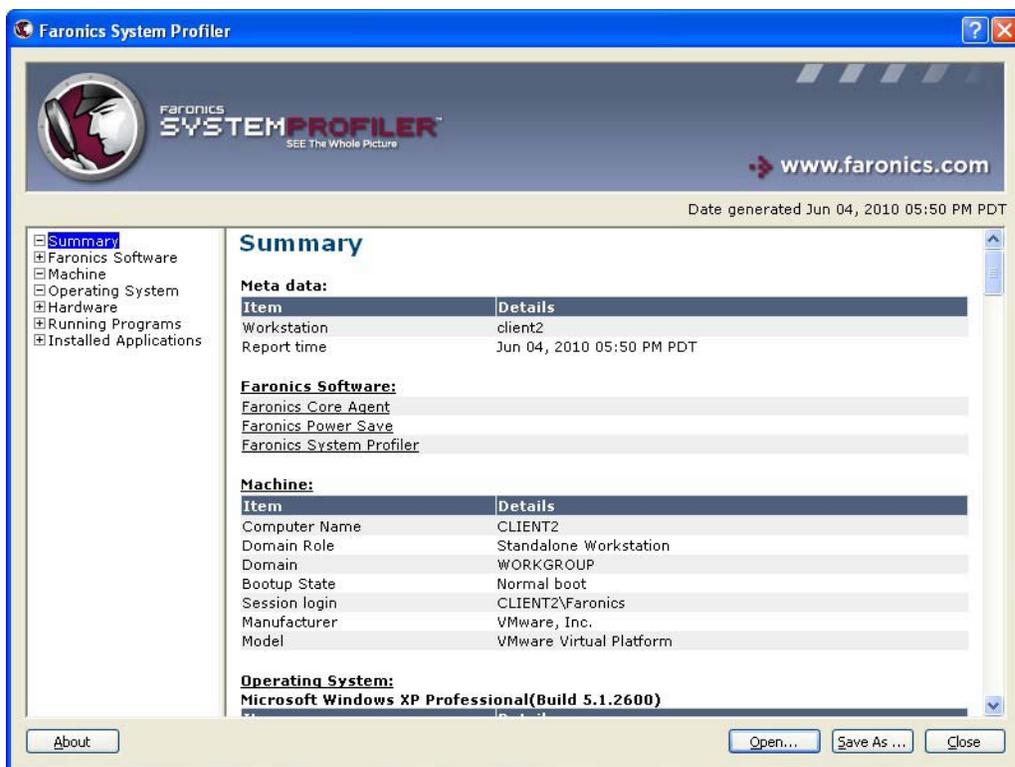
Use the CTRL+ALT+SHIFT+F9 hot key to launch Faronics System Profiler on the workstation. You must have administrator privileges on the computer to use the hot key.

The following sections explain the data displayed in each node.



## Summary Node

The Summary node displays the entire system summary:



The screenshot shows the Faronics System Profiler application window. The title bar reads "Faronics System Profiler". The main window has a header with the Faronics logo, the text "Faronics SYSTEM PROFILER SEE The Whole Picture", and the website "www.faronics.com". Below the header, it says "Date generated Jun 04, 2010 05:50 PM PDT".

On the left is a navigation pane with a tree view containing the following items:

- Summary (selected)
- Faronics Software
- Machine
- Operating System
- Hardware
- Running Programs
- Installed Applications

The main content area is titled "Summary" and contains the following sections:

**Meta data:**

Item	Details
Workstation	client2
Report time	Jun 04, 2010 05:50 PM PDT

**Faronics Software:**

- Faronics Core Agent
- Faronics Power Save
- Faronics System Profiler

**Machine:**

Item	Details
Computer Name	CLIENT2
Domain Role	Standalone Workstation
Domain	WORKGROUP
Bootup State	Normal boot
Session login	CLIENT2\Faronics
Manufacturer	VMware, Inc.
Model	VMware Virtual Platform

**Operating System:**

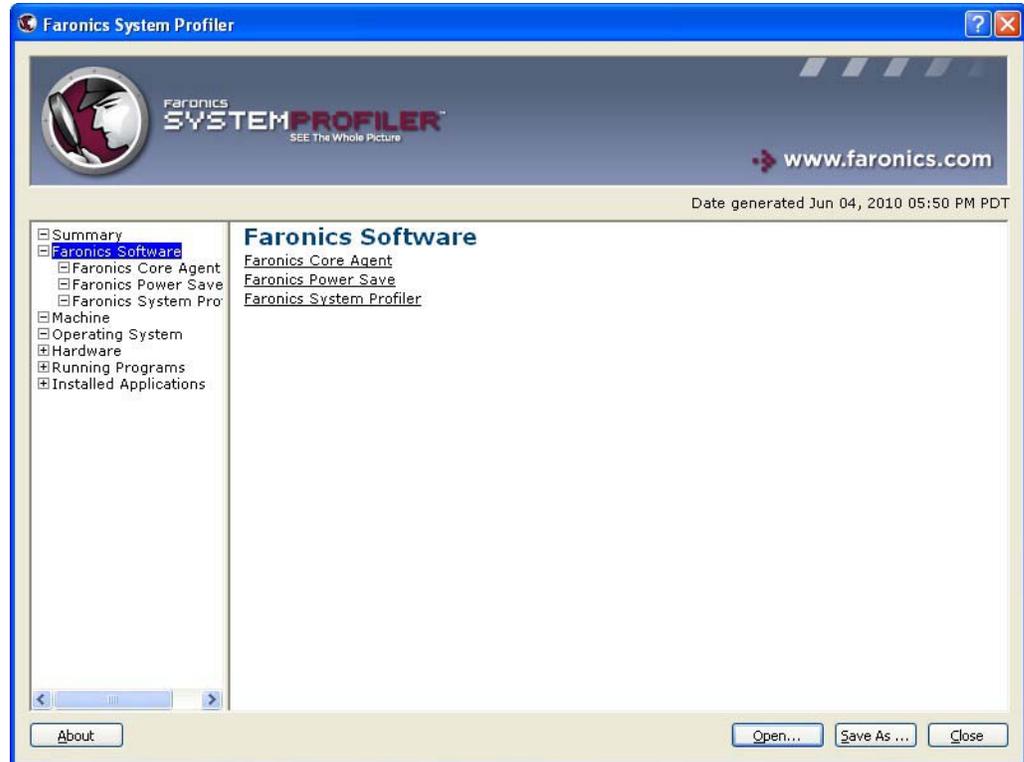
Microsoft Windows XP Professional(Build 5.1.2600)

At the bottom of the window, there are buttons for "About", "Open...", "Save As ...", and "Close".



## Faronics Software Node

The Faronics Software node displays the entire list of Faronics Software as sub-nodes:



The Faronics Software node displays the following information:

- Name of Faronics Software
- Version
- Install directory
- Driver name
- Driver status
- Product-specific information



## Machine Node

The Machine node displays the system configuration and settings:

The screenshot shows the Faronics System Profiler interface. The title bar reads "Faronics System Profiler". The main window has a header with the Faronics logo, the text "Faronics SYSTEM PROFILER SEE The Whole Picture", and the website "www.faronics.com". Below the header, it says "Date generated Jun 04, 2010 05:50 PM PDT".

On the left, there is a navigation tree with the following items:

- Summary
- Faronics Software
- Machine
- Operating System
- Hardware
- Running Programs
- Installed Applications

The main area displays "Computer System: CLIENT2" with a table of system settings:

Item	Details for CLIENT2
AdminPasswordStatus	1
AutomaticResetBootOption	True
AutomaticResetCapability	True
BootOptionOnLimit	3
BootOptionOnWatchDog	3
BootROMSupported	True
BootupState	Normal boot
Caption	CLIENT2
ChassisBootupState	3
CurrentTimeZone	-7 hours 0 minutes
DaylightInEffect	True
Description	AT/AT COMPATIBLE
Domain	WORKGROUP
DomainRole	Standalone Workstation
EnableDaylightSavingsTime	True
FrontPanelResetStatus	3
InfraredSupported	False
KeyboardPasswordStatus	3
Manufacturer	VMware, Inc.
Model	VMware Virtual Platform
Name	CLIENT2
NetworkServerModeEnabled	True

At the bottom of the window, there are buttons for "About", "Open...", "Save As ...", and "Close".



## Operating System Node

The Operating System node displays the configuration and settings of the Operating System installed on the system:

The screenshot shows the Faronics System Profiler interface. The main window title is "Faronics System Profiler". The top banner includes the Faronics logo, the text "Faronics SYSTEM PROFILER SEE The Whole Picture", and the website "www.faronics.com". The date generated is "Jun 04, 2010 05:50 PM PDT".

The left sidebar contains a tree view with the following items:

- Summary
- Faronics Software
- Machine
- Operating System (selected)
- Hardware
- Running Programs
- Installed Applications

The main content area displays the "Operating System: Microsoft Windows XP Professional" node. Below the title is a table with the following data:

Item	Details for C:\WINDOWS\Device\Harddisk0\Partition1
BootDevice	\Device\HarddiskVolume1
BuildNumber	2600
BuildType	Uniprocessor Free
Caption	Microsoft Windows XP Professional
CodeSet	1252
CountryCode	1
CSDVersion	Service Pack 2
CSName	CLIENT2
CurrentTimeZone	-420
DataExecutionPrevention_32BitApplications	True
DataExecutionPrevention_Available	True
DataExecutionPrevention_Drivers	True
DataExecutionPrevention_SupportPolicy	2
Debug	False
Description	(N/A)
Distributed	False
EncryptionLevel	168
ForegroundApplicationBoost	2
FreePhysicalMemory	77584
FreeSpaceInPagingFiles	476260
FreeVirtualMemory	2049200
InstallDate	20070511111553.000000-420

At the bottom of the window, there are buttons for "About", "Open...", "Save As ...", and "Close".



## Hardware Node

The Hardware node displays the complete list of hardware installed on the system:



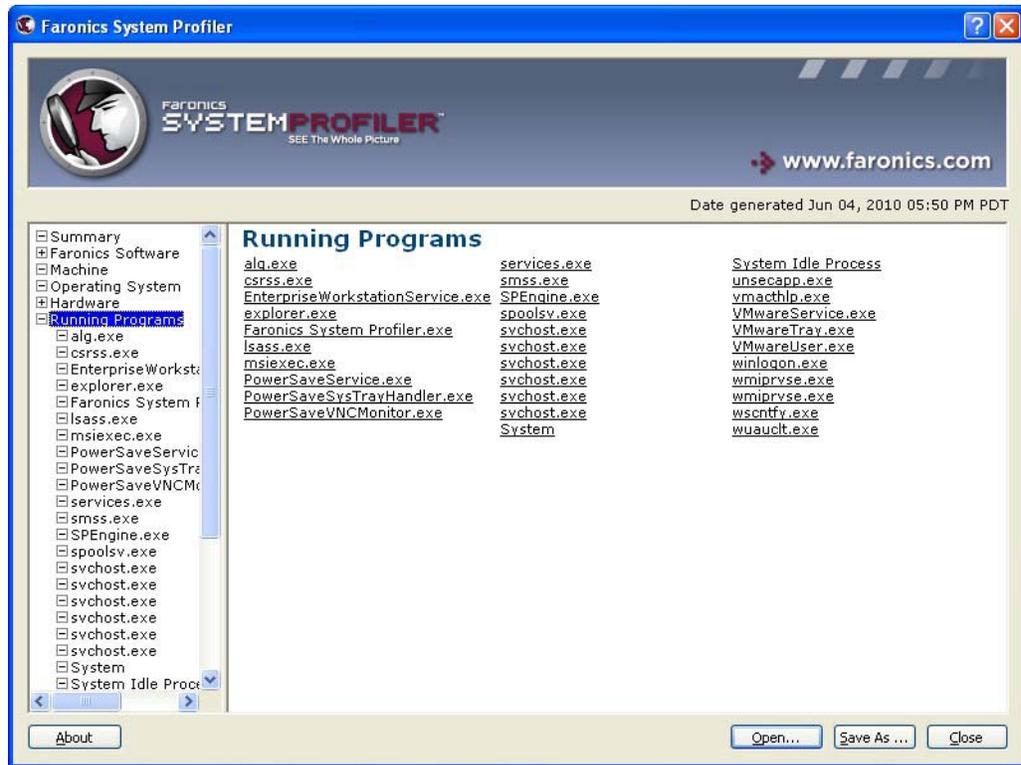
The Hardware node has the following sub-nodes that provide detailed information:

- Desktop Monitor
- Physical Drives
- Logical Drives
- Physical Memory
- Cache
- CPU
- BIOS
- Motherboard
- Network Connections



## Running Programs Node

The Running Programs node displays the complete list of programs currently running on the system:

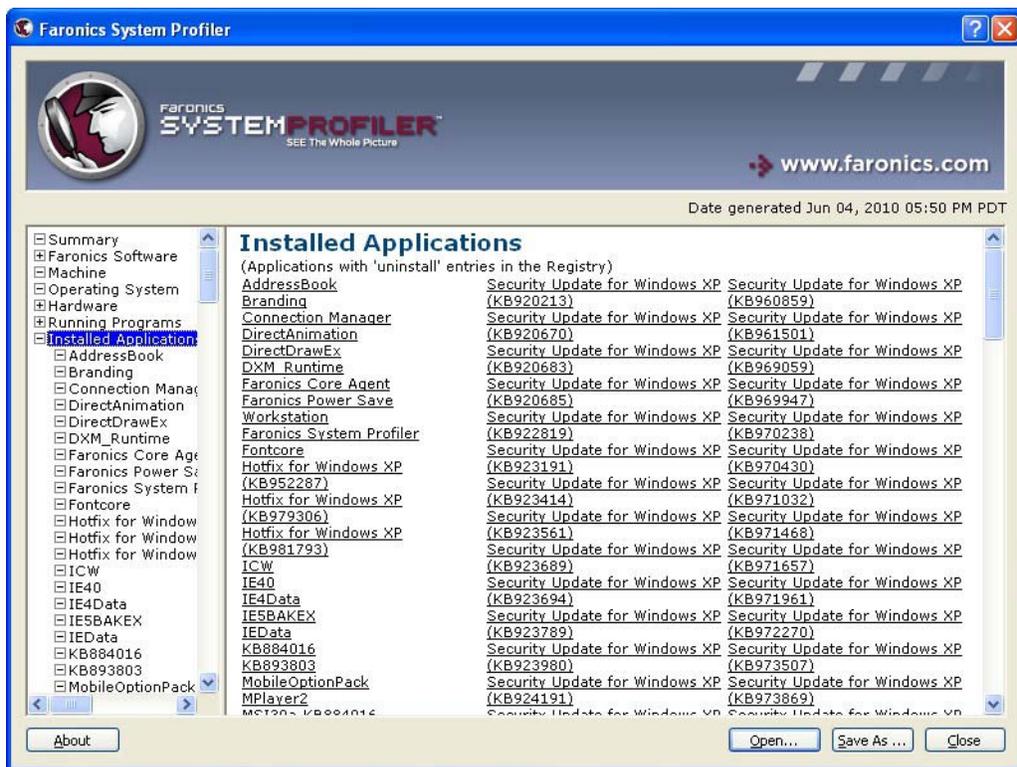


The database will not receive automatic updates of this data as it changes. This is to avoid network bandwidth overload. To know exactly what is running at a specific time run a *Force Workstation Inventory* task via Core Console and generate the report.



# Installed Applications Node

The Installed Applications node displays the complete list of programs currently installed on the system:

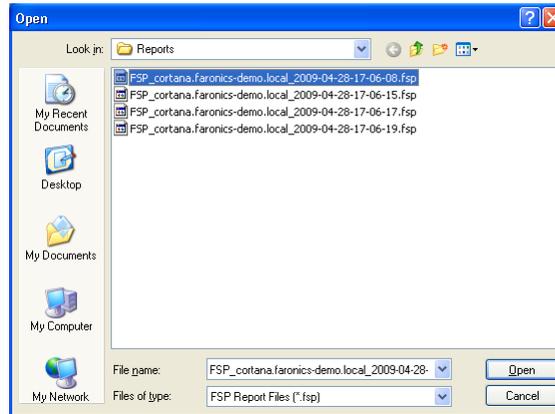




## Opening an Existing Faronics System Profiler Enterprise Report

To open an existing Faronics System Profiler Enterprise Report, complete the following steps:

1. Launch Faronics System Profiler on the workstation by pressing *Ctrl+Alt+Shift+F9*.
2. Select *Open*.
3. The *Open* dialog is displayed.



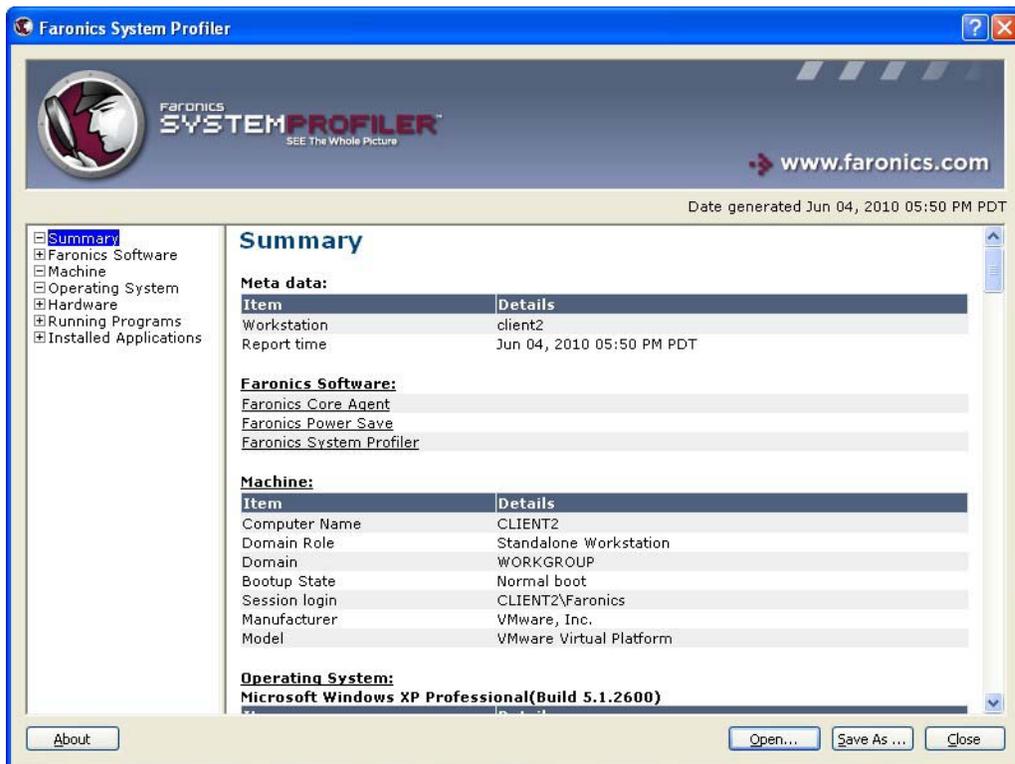
4. Select the report and click *Open*.



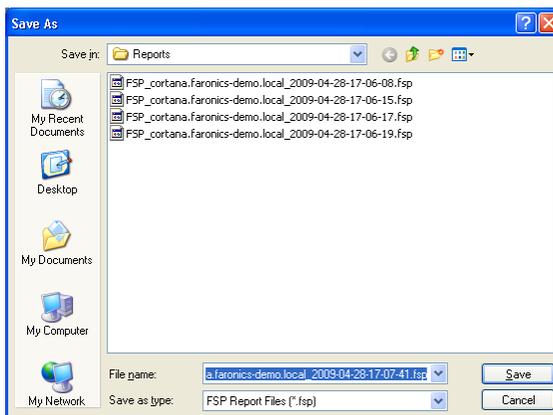
## Saving a Faronics System Profiler Enterprise Report

To save a Faronics System Profiler Enterprise Report, complete the following steps:

1. Launch Faronics System Profiler on the workstation by pressing *Ctrl+Alt+Shift+F9*.
2. Faronics System Profiler updates the inventory details during launch.
3. Click *Save As*.



4. The *Save As* dialog is displayed. The default file name appears in the format *<Workstation Name><Date><Time>*. This file name can be changed as required.



5. Select the location and click *Save*. The report is saved in *.fsp* format which can only be opened using Faronics System Profiler Enterprise. If another user needs to view the report in *.fsp* format and does not have Faronics System Profiler Enterprise, the Faronics System Profiler Standard executable can be *run* to view the report (it is not necessary to *install* Faronics System Profiler Standard). The report can also be saved in *.csv* format.





# Uninstalling Faronics System Profiler Enterprise

This chapter explains the uninstall process.

## Topics

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*[Uninstalling Faronics System Profiler Enterprise](#)*



## Uninstalling Faronics System Profiler Enterprise

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Faronics System Profiler Enterprise can be uninstalled via Faronics Core Console or manually on a workstation.

### Uninstalling via Faronics Core Console

Complete the following steps to uninstall via Faronics Core Console:

1. Launch Faronics Core Console.
2. Go to *Console Tree Pane > [Core\_Server\_Name]> Managed Workstations*.
3. Select the workstation from where you wish to uninstall Faronics System Profiler Enterprise. Right-click and select *Configure Workstations > Advanced > System Profiler> Uninstall System Profiler Client*.
4. Click OK.

### Uninstalling Manually on a Workstation

Complete the following steps to uninstall manually on a workstation:

1. Go to *Start > Control Panel > Add or Remove Programs*.
2. Select *Faronics System Profiler Client* and click *Remove*.



Only Windows Administrators can uninstall Faronics System Profiler Enterprise from the workstation.

### Uninstalling Faronics System Profiler Loadin

Complete the following steps to uninstall the Loadin:

1. Double-click *SystemProfiler\_Console\_Loadin\_Installer.exe*. The installer is displayed. Click *Next*.
2. Select *Remove*. Click *Next*. Click *Remove*.