

CASE STUDY

FARONICS DEEP FREEZE,
ANTI-VIRUS & POWER SAVE



SCHOOL DISTRICT PIERRE-NEVEU

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ABOUT



School District Pierre-Neveu located in Mont-Laurier, Quebec, instructs over 4500 students offering educational programs for K-12, driving, and even continuing studies for adults.

To serve the surrounding community, it has over 800 dedicated employees. The district is sprawled across 27 locations and they have 2300 workstations running Windows XP or Windows 7. There are 10 physical servers and almost 30 virtual servers that form the backbone of the operation along with six IT Technicians to manage this technology.



Deep Freeze has helped us to dramatically improve productivity and machine availability.

-Hugo Charbonneau.

Engineer & Director,
Technology and Operations

IMPROVING WORKSTATION AVAILABILITY

Security efforts at School District XYZ were thwarted with several key challenges including malware and rogue software installations. Other challenges included catching viruses and preventing workstation configuration changes.

Thanks to Faronics Deep Freeze, the desired configuration is preserved and any accidental or mischievous changes are wiped out when the computer restarts. "Deep Freeze has helped us to dramatically improve productivity and machine availability," said Hugo Charbonneau, Engineer & Director of Technology and Operations.



GIVING COMPUTERS A SECOND LIFE

Given the number of older machines, choosing software solutions that didn't impede performance was of critical importance. School District Pierre-Neveu needed an efficient antivirus solution that could also catch viruses living on USB devices.

"After installing Faronics Anti-Virus, it gave a second life to some of our older computers," explained Hugo. Not only did it out-perform the competition, but it's more efficient use of memory eliminated performance issues common with older machines.

SAVING ENERGY COSTS



With over 2300 workstations, energy costs were steep. Some classrooms were not shut down at night or over the weekend, creating substantial energy waste. Those who were participating in power management were rare and found the settings inconvenient.

The School District was looking for a flexible power management solution that accommodated various needs intelligently. "Faronics Power Save has created a lot of energy savings, while multiple Power Plans give us the flexibility to meet everyone's different needs. Compared to before, most end users are happy with our energy savings program," said Hugo.



FARONICS POWER SAVE HAS CREATED A LOT OF ENERGY SAVINGS, WHILE MULTIPLE POWER PLANS GIVE US THE FLEXIBILITY TO MEET EVERYONE'S DIFFERENT NEEDS. COMPARED TO BEFORE, MOST END USERS ARE HAPPY WITH OUR ENERGY SAVINGS PROGRAM.

-Hugo Charbonneau,
Engineer & Director,
Technology and Operations

OVERALL EXPERIENCE



Faronics Anti-Virus was very easy to understand and its logging capabilities helped us to locate bigger problems easily. The Faronics Core Console is a really handy central management tool that makes IT staff more efficient with their time. Initially, we experienced some challenges setting up Core correctly, but Faronics solved the problem in a way we didn't expect. They sent out a team to visit us in Mont-Laurier and investigate the problem.

They worked with us hand-in-hand over the next 4 months to resolve all issues and now Faronics Core works extremely well. We were immediately impressed with Faronics' level of customer service and it showed us that they really care about their customers. The in-house technical support team is extremely knowledgeable and almost always handles our technical issues correctly. Overall, we would highly recommend Faronics solutions because the software works well and it's incredibly useful when managing technology for education.



CENTRAL MANAGEMENT ALLOWS THE IT STAFF TO BE MORE EFFICIENT WITH THEIR TIME, WHICH IS CRITICAL WHEN WE ONLY HAVE SIX IT TECHNICIANS TO MANAGE OVER 2300 WORKSTATIONS.

-Hugo Charbonneau,
Engineer & Director,
Technology and Operations



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Faronics' solutions help organizations increase the productivity of existing IT investments and lower IT operating costs. Incorporated in 1996, Faronics has offices in the USA, Canada, and the UK, as well as a global network of channel partners. Our solutions are deployed in over 150 countries worldwide, and are helping more than 30,000 customers.

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