



# CASE STUDY

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FARONICS DEEP FREEZE

**JOHN PAUL II COLLEGE  
OF DAVAO IN THE  
PHILLIPPINES**



**Faronics™**  
Simplifying Computer Management

## BACKGROUND

John Paul II College of Davao in Philippines (JPIICD) is home to more than 1,500 students. The college is strategically situated in the heart of the city – the booming Ecoland Drive, Matina, Davao City. The college is composed of five different departments: the College of Business Administration, College of Education, College of Computing, College of Nursing, and College of Engineering. There are over 80 personnel – 40 clinical instructors and 35 faculty members – 90 percent of which are full-fledged Masters and Doctorate degree holders. The college has over 100 workstations and 2 servers.

## PROBLEM

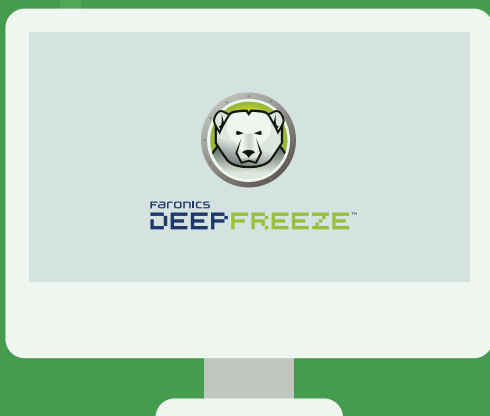
Like most education institutions, JPIICD struggled with protecting its computers from malware. Spyware, adware, worms, and trojans frequently infiltrated the college's workstations leading to operating systems corruption and software conflicts. Because the school did not have an effective solution to stop malicious threats, they resorted to using a hard disk anti-virus scan; file back-up; reformat/reinstallation. Finding an additional layer of security against malware propagation became a critical need for the college.



## SOLUTION

The Network and Systems Administrator, Mr. Immanuel Rommel Tubal heard about Faronics Deep Freeze through the Internet. With its reboot to restore technology, Faronics Deep Freeze eliminates the need for IT professionals to reconfigure, re-image, or troubleshoot computers, reducing support incidents by up to 63%. Faronics Deep Freeze makes computer configurations indestructible and prevents against workstation damage. It does this by ensuring each and every desktop, laptop, and server always remain in the same perfect original operating state.

**We love how workstation configurations are automatically restored with every reboot. We've found the solution in Deep Freeze! What a sigh of relief. It is undoubtedly the product that can protect our workstations and our operations.**



**Mr. Immanuel Rommel Tubal**  
Network and Systems  
Administrator



**F**aronics offers 30 day evaluations for all their products, Tubal was able to evaluate Deep Freeze at no cost, and was immediately impressed. Deep Freeze lived up to its reputation—there was an instant reduction in technical support inquiries. The workstations at JPIICD now operate at 100% and are free from both harmful viruses and unwanted programs.



[www.faronics.com](http://www.faronics.com)

Faronics' solutions help organizations increase the productivity of existing IT investments and lower IT operating costs. Incorporated in 1996, Faronics has offices in the USA, Canada, and the UK, as well as a global network of channel partners. Our solutions are deployed in over 150 countries worldwide, and are helping more than 30,000 customers.

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