

Faronics Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Faronics Insight 11

Report Date: April 2023

Product Description: Faronics Insight is a classroom management application developed to improve communication and collaboration in classroom environments.

Contact Information: support@Faronics.com

Notes:

Evaluation Methods Used: Testing is based on general product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Partially Supports Authoring Tool: Partly Supports</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Software: Faronics Insight provides methods to view and control student screens, some information is not able to be presented without using non-text content. Authoring Tool: Faronics Insight provides methods to view and control student screens, some information is not able to be presented without using non-text content.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does not make use of pre-recorded audio or video. Software: Faronics Insight itself does not make use of pre-recorded audio or video. Teachers can share such materials but the handling of that media will depend on the players in use on the remote machine. Authoring Tool: Faronics Insight itself does not make use of pre-recorded audio or video.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does not make use of pre-recorded audio or video. Software: Faronics Insight itself does not make use of pre-recorded audio or video. Teachers can share such materials but the handling of that media will depend on the players in use on the remote machine. Authoring Tool: Faronics Insight itself does not make use of pre-recorded audio or video.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does not make use of pre-recorded audio or video. Software: Faronics Insight itself does not make use of pre-recorded audio or video. Teachers can share such materials but the handling of that media will depend on the players in use on the remote machine. Authoring Tool: Faronics Insight itself does not make use of pre-recorded audio or video.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Electronic Docs: Documentation is available online in HTML format and is presented in a text format. Software: Product menus and dialogs use text as opposed to icons to present the context of items. Authoring Tool: Product menus and dialogs use text as opposed to icons to present the context of items.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation is available online in HTML format and is presented in a text format. Software: Faronics Insight presents information in a consistent method for sequencing. Authoring Tool: Faronics Insight presents information in a consistent method for sequencing.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Partially Supports</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation does not require the use of sensory characteristics as the sole means to understand the content. Software: Faronics Insight has some components that require the use of size, shape, visual location, or orientation to properly determine the use of the product. Authoring Tool:</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Partially Supports Authoring Tool: Partially Supports</p>	<p>Web: Not Applicable Electronic Docs: Colour is not used as the only visual means of conveying information in the documentation for Insight. Software: Faronics Insight does use color as an indicator of status in some cases, where possible text-based descriptions are provided where possible, however, customers may need to use an alternative view to be able to see all information without the use of color. Authoring Tool: Faronics Insight does use color as an indicator of status in some cases, where possible text-based descriptions are provided where possible, however, customers may need to use an alternative view to be able to see all information without the use of color.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Faronics Insight does not include audio within the documentation.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: Not Applicable	<p>Software: Faronics Insight does not provide controls for volume within the product and relies on the underlying controls built into the operating system to control volume.</p> <p>Authoring Tool: Faronics Insight does not provide controls for volume within the product and relies on the underlying controls built into the operating system to control volume.</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Faronics Insight documentation is provided in a standard format and control over the content would depend on the browser in use.</p> <p>Software: Keyboard input is supported in Faronics Insight.</p> <p>Authoring Tool: Keyboard input is supported in Faronics Insight.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Faronics Insight documentation is provided in a standard format and control over the content would depend on the browser in use.</p> <p>Software: Keyboard input is supported in Faronics Insight. Currently, we have no reports of a keyboard trap existing in the product.</p> <p>Authoring Tool: Keyboard input is supported in Faronics Insight. Currently, we have no reports of a keyboard trap existing in the product.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Documentation is static and does not contain any content that requires specific time limits in place.</p> <p>Software: Faronics Insight does contain time limits however those limits are essential to the operation of the product and extending them would invalidate the activity.</p> <p>Authoring Tool: Faronics Insight does contain time limits however those limits are essential to the operation of the product and extending them would invalidate the activity.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Documentation for Faronics Insight does not contain content that moves, blinks, scrolls, or automatically updates.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Authoring Tool: Partially Supports	<p>Software: Faronics Insight does contain some notifications that are dismissed automatically after a short period of time during the transition between states or when setting up a remote connection. These are not pausable and will update automatically.</p> <p>Authoring Tool: Faronics Insight does contain some notifications that are dismissed automatically after a short period of time during the transition between states or when setting up a remote connection. These are not pausable and will update automatically.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Faronics Insight documentation does not contain any content that flashes more than three times in any one second.</p> <p>Software: Faronics Insight does not contain any content that flashes more than three times in any one second.</p> <p>Authoring Tool: Faronics Insight does not contain any content that flashes more than three times in any one second.</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Partially Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Documentation is structured to avoid repeated blocks of content. Links are provided to allow navigation between blocks.</p> <p>Authoring Tool: Faronics Insight does contain components that are used to author tests, in those cases, blocks of content may repeat over time and controls are in place to allow navigation of this content.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Documentation does contain appropriate titles to describe the topic of the document.</p> <p>Software: Faronics Insight does not present or make use of web content within the product.</p> <p>Authoring Tool: Faronics Insight does not present or make use of web content within the product.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Faronics Insight documentation is laid out in a way to ensure that the order of focus is consistent with the content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		<p>Software: Faronics Insight does maintain focus order in the product to ensure that the product can be navigated sequentially using keyboard input.</p> <p>Authoring Tool: Faronics Insight does maintain focus order in the product to ensure that the product can be navigated sequentially using keyboard input.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Partially Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Links in the documentation are documented to ensure that the purpose of the link is clear.</p> <p>Software: Links in the product may not provide full detail without the additional context provided by the product.</p> <p>Authoring Tool: Links in the product may not provide full detail without the additional context provided by the product.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Supported</p> <p>Software: Not Supported</p> <p>Authoring Tool: Not Supported</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Documentation is provided in multiple languages but we do not provide a programmatic way to find the language of all documentation.</p> <p>Software: Faronics Insight does not provide a method to programmatically determine the operating language that the product is running under.</p> <p>Authoring Tool: Faronics Insight does not provide a method to programmatically determine the operating language that the product is running under.</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Partially Supports</p>	<p>Web: Faronics Insight is not a web-based application.</p> <p>Electronic Docs: Documentation for Faronics Insight does contain links that may change context however this would be controlled by the application used to access the content.</p> <p>Software: Faronics Insight has some functions that require a change in context to function. These changes are not explicitly indicated each time that the user activates that functionality but are implied by their nature.</p> <p>Authoring Tool: Faronics Insight has some functions that require a change in context to function. These changes are not explicitly indicated each time that the user activates that functionality but are implied by their nature.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Electronic Docs: Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Faronics Insight documents are static and would not generate an error message on their own. Software: Faronics Insight will log errors in text format into files that can be reviewed for troubleshooting purposes. Authoring Tool: Faronics Insight will log errors in text format into files that can be reviewed for troubleshooting purposes.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application Electronic Docs: Documentation for Faronics Insight does not require user input. Software: Labels and instructions are provided when user input is required. Authoring Tool: Labels and instructions are provided when user input is required.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supported Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight is provided in HTML Format. Software: Faronics Insight does not provide content that is able to be parsed by the end user. Authoring Tool: Faronics Insight does not provide content that is able to be parsed by the end user.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supported Authoring Tool: Partially Supported</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight is static data. Software: Faronics Insight does not allow for all settings to be programmatically set or read for security reasons. Authoring Tool: Faronics Insight does not allow for all settings to be programmatically set or read for security reasons.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Does not Support Authoring Tool: Does not Support</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does not make use of live audio content. Software: Faronics Insight does not support generating captions for live content automatically. Authoring Tool: Faronics Insight does not support generating captions for live content automatically.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Does not Support Authoring Tool: Does not Support</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does not make use of prerecorded audio content. Software: Faronics Insight does not support generating captions for prerecorded content. Authoring Tool: Faronics Insight does not support generating captions for prerecorded content.</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Partially Supports</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Some display elements in some views do not have a contrast ratio of at least 7:1. Software: Some display elements in some views do not have a contrast ratio of at least 7:1. Authoring Tool: Some display elements in some views do not have a contrast ration of at least 7:1.</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Supported Authoring Tool: Not Supported</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Insight is provided in web format and as such the browser would control the display of the content. Software: Faronics Insight does not provide options to change the sizing of the UI elements without the use of assistive technologies. Authoring Tool: Faronics Insight does not provide options to change the sizing of the UI elements without the use of assistive technologies.</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: Faronics Insight is not a web-based application. Electronic Docs: Faronics Insight uses text and Software: Faronics Insight does not use images of text to display text information.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		Authoring Tool: Faronics Insight does not use images of text to display text information.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Faronics Insight is not a web-based application. Electronic Docs: Content in the Insight documentation can be searched or browsed to locate information. Authoring Tool: Faronics Insight is not a web-based application.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does contain headers and labels that describe the topic or purpose of the document. Software: Faronics Insight does contain headers and labels that describe the topic or purpose of the document. Authoring Tool: Faronics Insight does contain headers and labels that describe the topic or purpose of the document.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Does not Support Authoring Tool: Does not Support	Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight is static information, any focus would be communicated using the browser that the customer accesses the information with. Software: Faronics Insight does not properly display an indicator of keyboard focus. Authoring Tool: Faronics Insight does not properly display an indicator of keyboard focus.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Supported Software: Not Supported Authoring Tool: Not Supported	Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation is provided in multiple languages but we do not provide a programmatic way to find the language of all documentation. Software: Faronics Insight does not provide a method to programmatically determine the operating language that the product is running under. Authoring Tool: Faronics Insight does not provide a method to programmatically determine the operating language that the product is running under.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p>	Web: Not Applicable Electronic Docs: Supports	Web: Faronics Insight is not a web-based application.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: Supports	Electronic Docs: Documentation provides consistent navigational controls across all pages. Authoring Tool: Faronics Insight provides consistent navigational controls across all pages.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Supports	Web: Faronics Insight is not a web-based application. Electronic Docs: Components that have the same functionality are identified consistently. Authoring Tool: Components that have the same functionality are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Supports	Web: Faronics Insight is not a web-based application Electronic Docs: Documentation for Faronics Insight does not require user input. Software: Appropriate error messages are shown in cases where suggestions for correction can be determined. Authoring Tool: Appropriate error messages are shown in cases where suggestions for correction can be determined.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Faronics Insight is not a web-based application. Electronic Docs: Documentation for Faronics Insight does not require any user input. Software: Faronics Insight does not cause legal commitments, or financial transactions, or delete user-controllable data in storage systems controlled by Faronics. Authoring Tool: Faronics Insight does not cause legal commitments, or financial transactions, or delete user-controllable data in storage systems controlled by Faronics.

Table 3: Success Criteria, Level AAA

Notes: Faronics Insight was not evaluated against the criteria in this table and as such this section is omitted from the report.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Insight supports users without vision through the use of assistive technologies. Some operational modes of Insight require vision to operate.
302.2 With Limited Vision	Supports	Insight supports users with limited vision through the use of assistive technologies.
302.3 Without Perception of Color	Supports	Faronics Insight does not use color as the only method to indicate the status of a given IU element.
302.4 Without Hearing	Partially Supports	Faronics Insight does provide alternative methods to operate the software however some modes of operation are reliant on hearing to function.
302.5 With Limited Hearing	Supports	Faronics Insight does provide alternative methods to operate the software however some modes of operation are reliant on hearing to function.
302.6 Without Speech	Partially Supports	Faronics Insight provides some functions that are reliant on the ability to speak. Alternative methods exist in the product to provide similar functionality.
302.7 With Limited Manipulation	Supports	Insight's operations would not be impacted by a user with limited manipulation.
302.8 With Limited Reach and Strength	Supports	The operation of Faronics Insight is not limited by a user's reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Faronics Insight is designed to be easy to operate however it is intended as an administrative tool.

Chapter 4: [Hardware](#)

Notes: Faronics Insight is a software product and as such this section is omitted.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Partially Supports	Some components of Insight cannot be interacted with programmatically for security reasons.
502.3.3 Row, Column, and Headers	Does not Support	The data grid used in Insight cannot be programmatically accessed.
502.3.4 Values	Partially Supports	The data grids in Insight cannot be programmatically accessed and some values are not readable programmatically.
502.3.5 Modification of Values	Partially Supports	Some values can not be programmatically accessed using assistive technologies.
502.3.6 Label Relationships	Partially Supports	Some values used as column headers cannot be programmatically accessed.
502.3.7 Hierarchical Relationships	Partially Supports	Some values used as parent-child relationships cannot be determined programmatically.
502.3.8 Text	Supports	
502.3.9 Modification of Text	Partially Supports	Not all text fields can be programmatically altered without manual intervention.
502.3.10 List of Actions	Partially Supports	Lists of actions on a given device can be accessed by assistive technologies, but all actions may not be programmatically accessible.
502.3.11 Actions on Objects	Partially Supports	Not all actions in the Insight product can be accessed programmatically.
502.3.12 Focus Cursor	Does not Support	Insight does not currently provide programmatic access to the focus of the product.
502.3.13 Modification of Focus Cursor	Partially Supports	Insight does not currently allow all functions to be accessed programmatically.
502.3.14 Event Notification	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Partially Supports	Insight does not have specific options that allow for the configuration of platform accessibility features but does support accessibility options configured in the operating system itself.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Faronics Insight supports some of the platform preferences for screen scaling and other options.
503.3 Alternative User Interfaces	Does not Support	Faronics Insight does not provide an alternate user interface.
<u>503.4 User Controls for Captions and Audio Description</u>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Faronics Insight does not control audio description controls on the client device.
503.4.2 Audio Description Controls	Not Applicable	Faronics Insight does not control audio description controls on the client device.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Faronics Insight does not provide options for the export of data into alternative formats.
50programmaticxport	Not Applicable	Faronics Insight does not have the option to export information to PDF format.
504.3 Prompts	Not Supported	Faronics Insight does not prompt users to create content in formats that conform to the Level A and AA success criteria in WCAD 2.0
504.4 Templates	Not Applicable	Faronics Insight does not use templates for content creation.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<u>601.1 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Faronics Insight makes use of the accessibility options built into the operating system that the platform is

Criteria	Conformance Level	Remarks and Explanations
		running on. Specific documentation is not included in the user guide.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Faronics Insight does not provide non-electronic support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	Faronics Insight makes use of the accessibility options built into the operating system that the platform is running on. Specific documentation is not included in the user guide.
603.3 Accommodation of Communication Needs	Supports	Faronics Support is accessible through multiple channels for product support.

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