

Faronics Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Faronics Insight (Version 11+)

Report Date: August 2026

Product Description: Faronics Insight is a classroom management designed to improve communication and collaboration in classroom environments.

Contact Information: Technical Support – support@faronics.com

Evaluation Methods Used: Testing is based on general product knowledge.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Support	Faronics Insight provides visual control over a student's device remotely; this remote control does not present in a way that would be able to be interpreted as text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Faronics Insight does not directly make use of pre-recorded audio or video; Teachers can share such through the product however processing of such media is handled via the operating system.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Faronics Insight does not make use of pre-recorded audio and video content that would require captioning.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Faronics Insight does not make use of prerecorded audio or video within the product itself.
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Partially Supports	Faronics Insight has some components that require the use of size, shape, visual location, or orientation to properly determine the use of the product.
1.4.1 Use of Color (Level A)	Partially Supports	Faronics Insight does use color as an indicator of status in some cases, where possible text-based descriptions are provided where possible, however, customers may need to use an alternative view to be able to see all information without the use of color.
1.4.2 Audio Control (Level A)	Not Applicable	Faronics Insight does not provide controls for volume within the product and relies on the underlying controls built into the operating system to control volume.
2.1.1 Keyboard (Level A)	Supports	Keyboard input is supported in Faronics Insight
2.1.2 No Keyboard Trap (Level A)	Supports	Currently Faronics has no reports of a keyboard trap existing in the product.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	Keyboard shortcuts are only active while the application maintains focus.
2.2.1 Timing Adjustable (Level A)	Supports	Faronics Insight does contain time limits however those limits are essential to the operation of the product and extending them would invalidate the activity.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	Faronics Insight does contain some notifications that are dismissed automatically after a short period of time during the transition between states or when setting up a remote connection. These cannot be paused and will update automatically.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Faronics Insight does not contain any content that flashes more than three times in any one second.
2.4.1 Bypass Blocks (Level A)	Not Applicable	Faronics Insight does not contain blocks of content that repeat in a manner that would be applicable to these criteria.
2.4.2 Page Titled (Level A)	Not Applicable	Faronics Insight is not a web-based application and does not make use of web content directly in the user interface.
2.4.3 Focus Order (Level A)	Supports	Faronics Insight does maintain focus order in the product to ensure that the product can be navigated sequentially using keyboard input.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	Links in the product may not provide full detail without the additional context provided by the product.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	Insight does not make use of multipoint or path-based gestures during its operation.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
3.1.1 Language of Page (Level A)	Not Supported	Faronics Insight does not include a option to programmatically determine the language that the application is running under.
3.2.1 On Focus (Level A)	Partially Supports	Faronics Insight has some functions that require a change in context to function. These changes are not explicitly indicated each time that the user activates that functionality but are implied by their nature.
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Options for help and assistance are presented in a consistent manner throughout the software.
3.3.1 Error Identification (Level A)	Supports	Faronics Insight will log error messages in text format that can be reviewed for troubleshooting purposes.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports	Labels or instructions are provided when user input is required/requested.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports / Does not Apply	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Faronics Insight does not allow for all settings to be programmatically accessed by users.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Does not Support	Faronics Insight does not support generating captions for prerecorded content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Does not Support	Faronics Insight does not support generating captions for prerecorded content.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Partially Supports	Faronics Insight is optimized run in a landscape orientation. Portrait orientations may run into issues depending on the width of the resolution.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Partially Supports	Some input fields may not be programmatically accessible for security reasons.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Some display elements in some views do not have a contrast ratio of at least 4.5:1
1.4.4 Resize text (Level AA)	Not Supported	Insight does not provide a native method to change the sizing of UI elements without assistive technologies.
1.4.5 Images of Text (Level AA)	Supports	Insight does not use images of text in place of text-based content.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially Supports	Some user interface elements may have a contrast ratio of less than 3:1 depending on the specific state.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Not Applicable	Insight does not implement content using markup languages that support the specified text style properties.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Not Applicable	Insight is not a web based application.
2.4.6 Headings and Labels (Level AA)	Supports	Insight does contain headers and labels that describe the topic or purpose of the document.
2.4.7 Focus Visible (Level AA)	Not Supported	Faronics Insight does not properly display an indicator of keyboard focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	User generated content will not hide a item that is currently in focus within the application.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Supported	Some functionality does require dragging movements to position items within the user interface.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.2 Language of Parts (Level AA)	Not Supported	Faronics Insight does not provide a method to programmatically determine the operating language that the product is running under.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation within the product is consistent unless the user initiates a change in context.
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	Appropriate error messages are shown in cases where suggestions for correction can be determined.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	Faronics Insight does not cause legal commitments, or financial transactions, or delete user-controllable data in storage systems controlled by Faronics.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Partially Supports	Passwords and Class ID's are required to start sessions on the teacher application.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Not Supported	Insight does not contain the ability to have status messages interacted with programmatically.

Table 3: Success Criteria, Level AAA

Notes: Faronics Insight has not been evaluated to these criteria and as such this table is omitted.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Insight supports users without vision through the use of assistive technologies. Some operational modes of Insight require vision to operate.
302.2 With Limited Vision	Supports	Insight supports users with limited vision through the use of assistive technologies.
302.3 Without Perception of Color	Supports	Faronics Insight does not use color as the only method to indicate the status of a given IU element.
302.4 Without Hearing	Partially Supports	Faronics Insight does provide alternative methods to operate the software however some modes of operation are reliant on hearing to function.
302.5 With Limited Hearing	Supports	Faronics Insight does provide alternative methods to operate the software however some modes of operation are reliant on hearing to function.
302.6 Without Speech	Partially Supports	Faronics Insight provides some functions that are reliant on the ability to speak. Alternative methods exist in the product to provide similar functionality.
302.7 With Limited Manipulation	Supports	Insight's operations would not be impacted by a user with limited manipulation.
302.8 With Limited Reach and Strength	Supports	The operation of Faronics Insight is not limited by a user's reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Faronics Insight is designed to be easy to operate however it is intended as an administrative tool.

Chapter 4: [Hardware](#)

Notes: Faronics Insight is a software product and as such this section has been omitted.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Partially Supports	Some components of Insight cannot be interacted with programmatically for security reasons.
502.3.4 Values	Does not Support	The data grid used in Insight cannot be programmatically accessed.
502.3.5 Modification of Values	Partially Supports	The data grids in Insight cannot be programmatically accessed and some values are not readable programmatically.
502.3.6 Label Relationships	Partially Supports	Some values can not be programmatically accessed using assistive technologies.
502.3.7 Hierarchical Relationships	Partially Supports	Some values used as column headers cannot be programmatically accessed.
502.3.8 Text	Partially Supports	Some values used as parent-child relationships cannot be determined programmatically.
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Partially Supports	Not all text fields can be programmatically altered without manual intervention.
502.3.11 Actions on Objects	Partially Supports	Lists of actions on a given device can be accessed by assistive technologies, but all actions may not be programmatically accessible.
502.3.12 Focus Cursor	Partially Supports	Not all actions in the Insight product can be accessed programmatically.
502.3.13 Modification of Focus Cursor	Does not Support	Insight does not currently provide programmatic access to the focus of the product.

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	Partially Supports	Insight does not currently allow all functions to be accessed programmatically.
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Faronics Insight supports some of the platform preferences for screen scaling and other options.
503.3 Alternative User Interfaces	Does not Support	Faronics Insight does not provide an alternate user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Faronics Insight does not control audio description controls on the client device.
503.4.2 Audio Description Controls	Not Applicable	Faronics Insight does not control audio description controls on the client device.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Faronics Insight does not provide options for the export of data into alternative formats.
504.2.2 PDF Export	Not Applicable	Faronics Insight does not have the option to export information to PDF format.
504.3 Prompts	Not Supported	Faronics Insight does not prompt users to create content in formats that conform to the Level A and AA success criteria in WCAD 2.0
504.4 Templates	Not Applicable	Faronics Insight does not use templates for content creation.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Faronics Insight makes use of the accessibility options built into the operating system that the platform is running on. Specific documentation is not included in the user guide.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Faronics Insight does not provide non-electronic support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The product does allow for the copy/pasting of values into authentication windows.
603.3 Accommodation of Communication Needs	Partially Supports	Some user interface elements cannot be interacted with programmatically for security reasons.

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