

# Faronics Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** Faronics Core Server / Faronics Core Console

**Report Date:** April 2023

**Product Description:** Faronics Core is a management platform that provides a management platform for multiple Faronics products.

**Contact Information:** support@faronics.com

**Notes:** Testing is based on the 4.20 release of Faronics Core

**Evaluation Methods Used:** Testing is based on general product knowledge.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

### Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Faronics Core uses standard controls built into the operating system, and uses structures common to the operating system to show relationships between items. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Faronics Core does not make use of audio during normal operation. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is provided in PDF format, control, and navigation would rely on the reader application in use by the user. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is provided in PDF format, control, and navigation would rely on the reader application in use by the user. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is in PDF Format and does not have any timing sensitive components. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web: Faronics Core is not a web based application.</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.
<u><a href="#">2.3.1 Three Flashes or Below Threshold</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.
<u><a href="#">2.4.1 Bypass Blocks</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is not provided in a web-based format. Software: Faronics Core does not present repeated blocks of web content within the application. Authoring Tool: Faronics Core is not a tool used to produce content.
<u><a href="#">2.4.2 Page Titled</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is not provided in a web-based format. Software: Faronics Core is not a web-based application. Authoring Tool: Faronics Core is not a tool used to produce content.
<u><a href="#">2.4.3 Focus Order</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Faronics Core is not a web-based application. Electronic Docs: Software: Faronics Core is not a web-based application but the focus order for UI elements is intended to provide a logical flow through the product. Authoring Tool: Faronics Core is not a tool used to produce content.
<u><a href="#">2.4.4 Link Purpose (In Context)</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Faronics Core is not a web-based application. Electronic Docs: Software: Faronics Core is not a web-based application context is used to provide meaning to the purpose of items in the user interface. Authoring Tool: Faronics Core is not a tool used to produce content.
<u><a href="#">3.1.1 Language of Page</a></u> (Level A)	Web: Not Applicable	Web: Faronics Core is not a web-based application.

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially Supports Software: Does not Support Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Documentation is localized in different languages with each language presented as a unique PDF File. Software: For languages directly supported by Faronics Core the localization of the software will be set based on the detected language settings in the operating system, if a non-supported language is found the product will default to English. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is in a non-interactive format and would not accept input that would generate errors. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Software: Authoring Tool:</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is in a non-interactive format. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Authoring Tool: Faronics Core is not a tool used to produce content.
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application.</p> <p>Electronic Docs: Documentation is provided in a format that is non-interactive for the users.</p> <p>Software: Faronics Core is designed to operate correctly with assistive technologies, however, we have not tested it against all tools available. If issues are noted they should be reported to <a href="mailto:support@faronics.com">support@faronics.com</a> for further review.</p> <p>Authoring Tool: Faronics Core is not a tool used to produce content.</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application.</p> <p>Electronic Docs: No live audio is used in the product.</p> <p>Software: No live audio is used in the product.</p> <p>Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application.</p> <p>Electronic Docs: No pre-recorded audio is used in the documentation.</p> <p>Software: No pre-recorded audio is used in the product.</p> <p>Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Partially Supports</p> <p>Authoring Tool:</p>	<p>Web: Faronics Core is not a web-based application.</p> <p>Electronic Docs: The user documentation may have some screenshots that do not meet the guidelines for contrast.</p> <p>Software: The software does display some inactive items in the user interface using contrast ratios below the requirements.</p> <p>Authoring Tool: Faronics Core is not a tool used to produce content.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Does not Support Software: Does not Support Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is provided as a standard PDF, display of the document is controlled by the viewer application. Software: Faronics Core does not have provisions to alter the size of the text in the application without the aid of assistive technologies. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is not web-based. Software: Faronics Core is not web-based. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is provided in PDF format, display of UI elements is handled by the application used to read the document. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is provided in several languages but does not have a specific programmatic flag to indicate the language.</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<p>Software: For languages directly supported by Faronics Core the localization of the software will be set based on the detected language settings in the operating system if a non-supported language is found the product will default to English.</p> <p>Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is not provided in an HTML format. Software: Faronics Core is not a web-based application. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is not provided in an HTML format. Software: Faronics Core is not a web-based application. Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is non-interactive and does not require input. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable</p>	<p>Web: Faronics Core is not a web-based application. Electronic Docs: Documentation is non-interactive and does not require input. Software: Authoring Tool: Faronics Core is not a tool used to produce content.</p>

### Table 3: Success Criteria, Level AAA

Notes: Faronics Core was not evaluated against the criteria in this table, and as such this section is omitted from the report.

# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Faronics Core supports use without vision but will require the use of a 3rd party assistive technology to allow the contents of the display to be read to the user.
302.2 With Limited Vision	Partially Supports	Faronics Core does not have a specific setting to accommodate limited vision but can be used with assistive technologies to accommodate persons with different levels of visual acuity.
302.3 Without Perception of Color	Supports	Faronics Core does not use color as the sole indicator of status in the product.
302.4 Without Hearing	Supports	Faronics Core does not require any level of hearing to perform its functions.
302.5 With Limited Hearing	Supports	Faronics Core does not require any level of hearing to perform its functions.
302.6 Without Speech	Supports	Faronics Core does not require any level of speech for input or control.
302.7 With Limited Manipulation	Supports	Faronics Core and its operations would not be impacted by a user with limited manipulation.
302.8 With Limited Reach and Strength	Supports	The operation of the Faronics Core is not impacted by a user's reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Faronics Core is designed to be easy to use however it is intended as an administrative tool.

## Chapter 4: [Hardware](#)

Notes: Faronics Core is a software product and as such this section is omitted.

## Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Partially Supports	Faronics Core can manage a number of services that are part of the product suite, some of these may interfere with the use or installation of 3rd party accessibility tools without steps being taken to allow them to function.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Partially Supports	Faronics Core supports the use of accessibility tools, however, we do not provide direct programmatic control over the product.
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Partially Supports	Faronics Core supports the use of accessibility tools, however, we do not provide direct programmatic control over the product.
502.3.5 Modification of Values	Partially Supports	Faronics Core supports the use of accessibility tools, however, we do not provide direct programmatic control over the product.
502.3.6 Label Relationships	Partially Supports	Faronics Core supports the use of accessibility tools but some headers may not provide a programmatic reference to the data they are acting as a header for.
502.3.7 Hierarchical Relationships	Partially Supports	Faronics Core supports the use of accessibility tools but some relationships may not be programmatically determinable.
502.3.8 Text	Supports	
502.3.9 Modification of Text	Partially Supports	Faronics Core supports the use of accessibility tools but some text values may not be programmatically alterable.
502.3.10 List of Actions	Partially Supports	Lists of actions on a given device can be accessed using assistive technologies,

Criteria	Conformance Level	Remarks and Explanations
		however not all actions may be programmatically accessible.
502.3.11 Actions on Objects	Partially Supports	Lists of actions on a given device can be accessed using assistive technologies, however not all actions may be programmatically accessible.
502.3.12 Focus Cursor	Does not Support	Focus within the product cannot be currently set based on a programmatic means.
502.3.13 Modification of Focus Cursor	Partially Supports	Faronics Core does not currently allow all functions to be accessed programmatically.
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Partially Supports	Faronics Core does not have specific options that allow for the configuration of platform accessibility features but does support accessibility options configured in the operating system itself.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Does not Support	Faronics Core does not provide an alternative user interface. Some products may provide command line controls on client devices.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Faronics Core does not control audio description controls on the client devices.
503.4.2 Audio Description Controls	Not Applicable	Faronics Core does not control audio description controls on the client devices.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially Supports	Faronics Core, when data is exported, exports the data into standard formats that should be compatible with 3rd party accessibility tools.
504.2.2 PDF Export	Partially Supports	Faronics Core may export reporting data however these reports contain generated data that Faronics does not control as such

Criteria	Conformance Level	Remarks and Explanations
		we cannot ensure complete compatibility with specific standards.
504.3 Prompts	Does not Support	Faronics Core does not prompt users to create content in formats that conform to the Level A and AA success criteria in WCAD 2.0
504.4 Templates	Not Applicable	Templates used in Faronics Core are not used to generate content.

## Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Faronics Core requires the use of the accessibility options built into the operating system. Specific documentation is not included in the user guide.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Faronics Core does not provide non-electronic support documentation.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	Faronics Core requires the use of the accessibility options built into the operating system. Specific documentation is not included in the user guide.
603.3 Accommodation of Communication Needs	Supports	Support for Faronics products is accessible through multiple channels for product support.

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