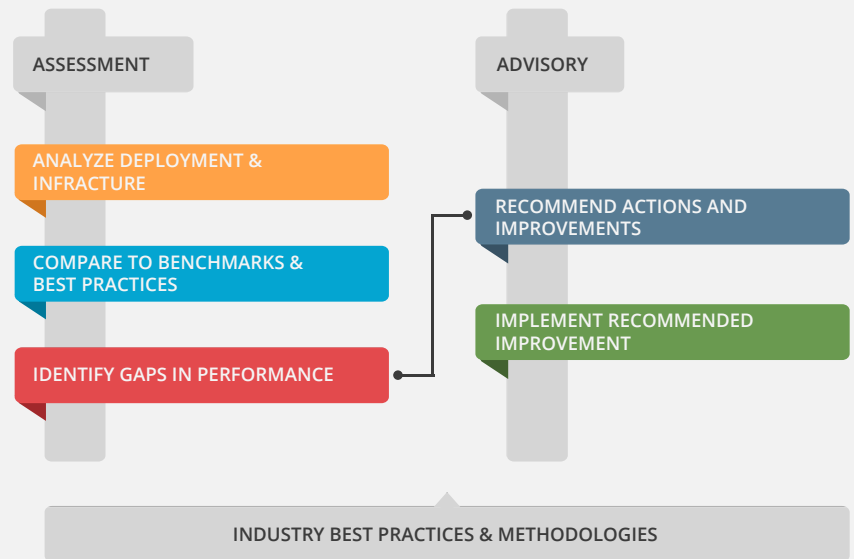


## Specialized Assistance for Customers

Evaluate your existing Faronics software implementation for optimal performance and operational efficiency. The assessment goes beyond the health check, providing a comprehensive, structured assessment and dives deeper into your requirements and use cases. Our Faronics Solutions Specialist will:

- Review and analyze existing deployment
- Understand your Business and System requirements
- Make recommendations for functional optimization
- Carry out functional verification and configuration checks
- Ensure capability and capacity utilization
- Remediations and problem resolution
- Guidance on best practices and risk mitigation
- Staff training and knowledge transfer



### Standard

Engage dedicated Solution Specialist over 2 weeks

- Reviews existing deployment.
- Suggests configuration changes
- Works on addressing current challenges and concerns
- Implement best practices and recommendations
- Functionally align solution to business requirement
- Leverage capabilities for best utilization

### Comprehensive

Engage dedicated Solution Specialist over 5 weeks

- Reviews existing deployment.
- Suggests configuration changes
- Works on addressing current challenges and concerns
- Health check and audit of logs and reports
- Upgrade and update assistance
- Follow ups and impact assessment on changes made
- Training and knowledge transfer
- Leverage unutilized capabilities and new services

Faronics Assessment and Advisory services are designed to provide a focused and defined engagement to quickly measure and determine a best course of action for your organizations specific IT challenge.