

Case Study

Faronics Deep Freeze

Universal Motors Corporation

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Universal Motors Corporation (UMC) is Philippines' largest and oldest 100% Filipino-owned assembler and distributor of Nissan Light Commercial Vehicles.

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UMC has 150 computers and five servers in the office. A constant challenge faced by IT staff was unauthorized software installation.

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UMC tested Deep Freeze and found out during the test that Deep Freeze not only removed unwanted applications but also returned the computer to the standard configuration upon reboot.





BACKGROUND

Universal Motors Corporation (UMC) is Philippines' largest and oldest 100% Filipino-owned assembler and distributor of Nissan Light Commercial Vehicles. With over 57 solid years of experience in the local automotive industry UMC is recognized for its exceptional quality and reliability. UMC has 22 accredited Nissan dealers and branches spread throughout key cities and provinces in the Philippines.



We set out to look for a solution to minimize the inspection time. We found something that not only cuts the inspection time to zero and prevents system slow down, but also a solution that increases user productivity and keeps the computer configuration standardized.

- Noel Sy Idiesca, Senior IT Manager for UMC

PROBLEM

UMC has 150 computers and five servers in the office. A constant challenge faced by IT staff was unauthorized software installation. This often slowed down system performance and occupied IT resources such as network bandwidth, memory, and processing power. IT staff had to manually inspect each workstation on a regular basis to remove unwanted software applications to keep user productivity up and preserve IT resources. The manual inspection process affected the IT team's ability to focus on other critical IT projects.



SOLUTION

Universal Motors Corporation learned about Faronics Deep Freeze through Faronics partner, IPSYSTEMS, Inc. UMC tested Deep Freeze and found out during the test that Deep Freeze not only removed unwanted applications but also returned the computer to the standard configuration upon reboot. “We set out to look for a solution to minimize the inspection time. We found something that not only cuts the inspection time to zero and prevents system slow down, but also a solution that increases user productivity and keeps the computer configuration standardized,” says Noel Sy Idiesca, Senior IT Manager for Universal Motors Corporation.

Since implementation, IT staff no longer have to carry out the tedious manual inspection process to remove unauthorized software from workstations.

UMC was searching for a solution to help them tackle unauthorized software installation, preserve IT resources and enable IT staff to focus on strategic IT projects.



- Patricia Celis,
Business Development Manager of IPSYSTEMS





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