

Getting Started

Document Overview

This document provides step-by-step instructions for installing Faronics System Profiler Enterprise and its prerequisite software.

What is Faronics System Profiler Enterprise?

Faronics System Profiler Enterprise is a utility that generates a detailed report of a workstation's configuration and properties. Faronics System Profiler Enterprise provides both a summary and detailed report of hardware configuration and software installed on workstations managed by Faronics Core.

System Requirements

The system requirements for Faronics System Profiler Enterprise for both the Console and the workstation are Windows XP, Windows Vista, Windows 7, Windows 2003 Server, and Windows 2008 Server. Internet Explorer 7.0 (or higher) is required to view the reports.

Installing Faronics Core

Faronics Core provides enterprise deployment and management capabilities for Faronics' software solutions. Faronics Core also allows the monitoring and management of multiple workstations from a central location. Faronics Core displays the current status of managed workstations and allows commands to be applied to one or more of those workstations. Faronics Core's basic functionality is extended by installing Product Loadins. These Loadins extend the functionality of Faronics Core with product-specific status, actions and reports.

Installing or Upgrading Faronics Core on the Console computer

Faronics Core consists of the Core Server, Core Database, Core Console and the Core Agent.

To install the Core Server, Core Database and Core Console, complete the following steps:

- 1. Double-click *FaronicsCore.exe* and follow the steps presented. If you are running Faronics Core 3.0 or higher, the installer will automatically upgrade to the latest version.
- 2. Specify the configuration settings in the *Configuration Wizard* that is displayed when Faronics Core Console is launched for the first time.

If you are running Faronics Core Console 2.x, refer to *Faronics Core Migration Guide* available in the Faronics Content Library at www.faronics.com/library to upgrade to the latest version.

Deploying the Core Agent on Workstations

The Core Agent must be deployed on the workstation to communicate with Faronics Core Console. If you have upgraded Faronics Core, you must redeploy the Core Agent on the workstation(s):

To deploy the Core Agent, complete the following steps:

- 1. Select one or more unmanaged workstations displayed in either the [Core Server Name] > Discovered Workstations > Network Workstations sub-node or an LDAP Connection sub-node.
- 2. Right-click on one or more workstations and select *Install Core Agent*. The Core Agent is deployed on the selected workstation(s).

For more information, refer to *Faronics Core User Guide* available in the Faronics Content Library at www.faronics.com/library.



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Installing Faronics System Profiler Enterprise

Faronics System Profiler Enterprise can be installed in two parts. Installing the Faroncis System Profiler Enterprise Loadin and deploying the Faronics System Profiler Enterprise Client on the workstation.

Install Faronics System Profiler Enterprise Loadin

To install Faronics System Profiler Enterprise Loadin:

1. Double-click *SystemProfiler_Console_Loadin_Installer.exe*. Follow the steps presented.

Deploy Faronics System Profiler Enterprise Client on Workstations

To deploy Faronics System Profiler Enterprise Client on workstation(s):

- 1. Launch Faronics Core Console. In the Console Tree Pane, go to Faronics Core Console > [Core Server Name] > Workstations > Managed Workstations.
- 2. Right-click on one or more workstations and select *Configure Workstations > Advanced > Install/Upgrade Faronics System Profiler Client*. Faronics System Profiler Client is installed on the workstation(s).

For more information, refer to Faronics System Profiler Enterprise User Guide available with the installer.

Free technical support is available to you during your evaluation period. Contact our Technical Support department at 800-943-6422 or through www.faronics.com/support

For further product, pricing, and ordering information, please contact the Customer Service Department at (800) 943-6422 or by email at customerservice@faronics.com