Faronics
Simplifying Computer Management

STC GROUP
Industry:
Education

Location:
Rotterdam,
NETHERLANDS

Working Stations
4000
Faronics Partner:
GDS4

STC-GROUP

The Shipping and Transport College is part of the STC-Group, based in Rotterdam, Netherlands .

Mr R.V. Palli from the IT Infrastructure Department at the college shares his experience with us of the installation of the three Faronics Security Solutions Anti-Virus, Anti-Executable and Deep Freeze on 1200 working stations.

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Download free, fully functional evaluation software at **www.faronics.com**

Stay connected with Faronics on your favorite social networks:

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Data is our mission

"

"Anti-Virus can update in frozen mode and use little resources"

— Mr R.V Palli from the IT-INFRA department at STC GROUP

- Fast and use little ressources

- Central Management

- Integration with Deep Freeze for automated updates

What were the major issues that you faced in your day-to-day operations before implementing Faronics Anti-Virus?

The PC's slowed to a crawl while our previous anti-virus updated itself. We had to periodically thaw the machines to update the virus definitions.

How has Faronics Anti-Virus helped your IT environment?

We are using Faronics Anti-Virus to prevent infections on the network, to prevent viruses on students usb-sticks, especially those who are not security minded and finally to have automated updates.

What was the process of evaluation that led you to choose Faronics Anti-Virus?

First we heard about Faronics Anti-Virus from the Faronics announcement. We downloaded and tested it in a classroom for a month and after that we decided to roll it out to all our educational PC's.

Do you use any other Faronics products?

We also use Anti-Executable and Deep Freeze on our educational PC's.

**TRUSTED
Threat Protection**

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"Anti-Executable saves us many hours of work preventing virus infections and it keeps our students more focused ."

— Mr R.V Palli from the IT-INFRA department at STC GROUP

- Affordable Price

- Reduced support time and maintenance

- Centralised management

What were the major issues that you faced in your day-to-day operations before implementing Anti-Executable?
Students were installing their own software to circumvent our webfilter. Infections spread over the educational network slowing it to a crawl and the bandwidth consumption was quite high.

What was your method of dealing with these issues before you implemented Anti-Executable?
We used to clean PC's by hand and save the configuration.

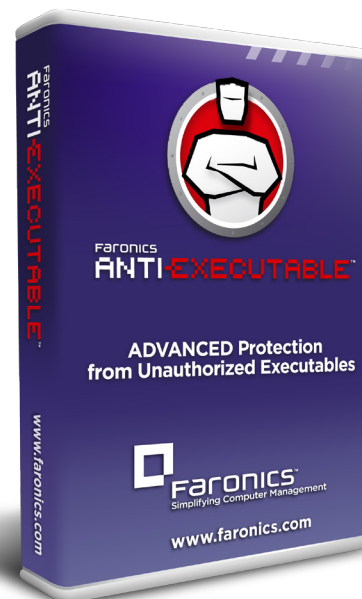*How much time has Anti-Executable saved your IT staff?*
It has saved us many man-hours of work as we do not have to manually work on each PC.

How did you hear about Anti-Executable?
I searched for a solution for the problems we had and I found Anti-Executable on the Faronics website."

What was the process of evaluation that led you to choose Anti-Executable?
It was the only product on the market I could find that fulfilled our needs and was affordable. We tried it in one classroom for a month and because it was successful we expanded it to our whole building and now it has been rolled out to all networked buildings.

How has Anti-Executable improved or solved the day-to-day issues in your organization?
It keeps infections down to near zero and it prevents students from using Taskkill to disable the classroom monitoring software client and Shutdown to prevent other students from shutting down and rebooting PC's all over the network.
It has kept our students more concentrated in their classes and students are no longer using our PC's for gaming."

Do you use any other Faronics products with your Anti-Executable deployment? If so, which ones, and how have they made an impact?
We have also implemented Deep Freeze and Faronics Anti-Virus. Deepfreeze has allowed us to perform maintenance on whole classrooms in a lot less time than it would have normally taken. We installed Anti-Virus because it can update in frozen mode and uses less resources than our previous anti-virus.

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"Deep Freeze allows us to perform maintenance on whole classrooms very quickly"

— Mr R.V Palli from the IT-INFRA department at STC GROUP

- Reduced maintenance

- Centralised management

- Total unrivaled protection

DEEP FREEZE
Faronics
DEEP FREEZE

ADVANCED
System Integrity

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What were the major issues that you faced in your day-to-day operations before implementing Deep Freeze?
We used to use a PCI card in combination with its own software to save the state of the installation of the PC's (just like Deepfreeze), this could only be disabled from the computer itself, per computer and was very time consuming.

What kind of downtime did you experience because of these issues?
No downtime but disabling the card for maintenance per PC was quite a big timesink. Now we can thaw a whole classroom at once.

How has Deep Freeze helped your IT environment?
It has cut down maintenance time by a huge amount. A classroom of 30 PC's usually took 4 minutes per PC to disable the card, now a whole classroom can be thawed at once in just a few clicks.

How did you hear about Deep Freeze?
After searching for an alternative I found Deep Freeze in an online forum discussing products like this, Deep Freeze being the most recommended.

What was the process of evaluation that led you to choose Deep Freeze?
First we tested it for a month on a few PC's, after that I discovered the Enterprise version which was perfect for us and every time we (re-)installed a classroom, we removed the previous product and installed Deep Freeze

Why did you choose Deep Freeze?
We chose Deep Freeze because of the recommendations in forums and on other websites and by analyzing the capabilities.

Do you use any other Faronics products? If so, which ones, and how have they made an impact?
We also use Anti-Virus and Anti-Executable. We installed Anti-virus because it can update in frozen mode and uses less resources than our previous anti-virus. Anti-Executable keeps infections down to near zero and prevents students from using task kill and shutdown to shut down the classroom monitoring software client to reboot other students' PC's. Overall the Faronics products have saved the IT team many hours of maintenance and is keeping students concentrated on their studies when using our PC's.

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